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- 5 A YEAR REMOVED: OVERSIGHT OF SECURING THE U.S. ORGAN
- 6 PROCUREMENT AND TRANSPLANTATION NETWORK ACT IMPLEMENTATION
- 7 WEDNESDAY, SEPTEMBER 11, 2024
- 8 House of Representatives,
- 9 Subcommittee on Oversight and Investigations,
- 10 Committee on Energy and Commerce,
- 11 Washington, D.C.

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The Subcommittee met, pursuant to call, at 10:32 a.m. in

- Room 2322, Rayburn House Office Building, Hon. Morgan
- 17 Griffith [Chairman of the Subcommittee] presiding.

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- 19 Present: Representatives Griffith, Burgess, Guthrie,
- 20 Palmer, Lesko, Armstrong, Cammack, Rodgers (ex officio);
- 21 Castor, Schakowsky, Tonko, Ruiz, and Pallone (ex officio).
- Also present: Representatives Bucshon; and Dingell.

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- Staff Present: Sean Brebbia, Chief Counsel; Deep
- 27 Buddharaju, Senior Counsel; Sydney Greene, Director of

- Operations; Lauren Kennedy, Clerk; Emily King, Member
- 29 Services Director; Chris Krepich, Press Secretary; Kristen
- 30 Pinnock, GAO Detailee; Gavin Proffitt, Professional Staff
- 31 Member; Lydia Abma, Minority Policy Analyst; Austin Flack,
- 32 Minority Professional Staff Member; Tiffany Guarascio,
- 33 Minority Staff Director; Mary Koenen, Minority GAO Detailee;
- 34 Will McAuliffe, Minority Chief Counsel, Oversight and
- Investigations; Constance O'Connor, Minority Senior Counsel;
- 36 Christina Parisi, Minority Professional Staff Member; Harry
- 37 Samuels, Minority Oversight Counsel; Andrew Souvall, Minority
- 38 Director of Communications, Outreach, and Member Services;
- 39 and Caroline Wood, Minority Research Analyst.

- \*Mr. Griffith. I ask all our guests to please take
- 42 their seats, and I will now call the Subcommittee on
- 43 Oversight and Investigations to order.
- Before I recognize myself for my opening statement, both
- myself and Ms. Castor are going to take a point of personal
- 46 privilege.
- I think everybody who is probably over the age of about
- 48 28 or 30 remembers where they were on 9/11 in 2001. I was in
- 49 my small law office in Salem, Virginia. My bookkeeper was in
- to do some work on the books. She was watching television
- and called me in and said, "Oh my gosh, a plane just flew
- into the World Trade Center.'' Obviously, there was a lot of
- 53 concern and a lot of questions when the second plane hit. We
- 54 knew the United States of America was under attack. By the
- 55 time the day was over, thousands of innocent citizens and
- first responders would be dead.
- 57 We had heroism, whether it be on the plane that didn't
- 58 hit the United States Capitol, whether it be at the Pentagon,
- or whether it be in the World Trade Centers, heroism that
- 60 this country should never forget. And so I wanted to start
- 61 this meeting just making sure that we recall that we should
- never forget the sacrifices made by those on that day and the
- subsequent years trying to bring justice to the perpetrators
- who orchestrated and planned that attack.
- With that I yield now to Ms. Castor for comments on

- 66 9/11.
- \*Ms. Castor. Well, thank you, Mr. Chairman. We will
- never forget the heroism of the first responders that day who
- 69 flooded into the towers to save our fellow Americans. We
- 70 will not -- we will never forget the terror inflicted upon
- 71 this country and how we responded by coming together to stand
- 72 up for freedom and respect for all who were the ultimate
- 73 sacrifice here at home and abroad.
- I also remember very well, after dropping my daughters
- off at preschool and I had taken a little break from the law
- firm, what that meant in the Tampa Bay area that was home to
- 77 United States Central Command. And I want to give a --
- 78 really, tell all of our service members how much gratitude we
- 79 have for their service and sacrifice, as well.
- Thank you, and I yield back.
- \*Mr. Griffith. Thank you very much. Very, very nice
- 82 comments. And now I recognize myself for an opening
- 83 statement.
- Today's hearing is an opportunity to examine the
- National Organ Procurement System and provide oversight into
- 86 the implementation of the Securing the U.S. Organ Procurement
- 87 and Transplantation Network Act.
- The current state of organ transplantation in our
- 89 country is inadequate and must be addressed. There are over
- 90 100,000 individuals waiting for an organ transplant, and

- about 17 people die each day waiting for the organ
- 92 transplant. Notwithstanding the need for viable organs,
- 93 according to one study there are more than 28,000 viable
- 94 organs that are not recovered each year, and we must do
- 95 better.
- In 1984 the National Organ Transplant Act was signed
- 97 into law that created a national framework for organ
- 98 transplants. The bill established the Organ Procurement and
- 99 Transplantation Network, or OPTN, which created a public-
- 100 private partnership that implements and oversees the Organ
- 101 Donation and Transplant System. Currently, the sole
- 102 contractor responsible for operating the OPTN is the United
- 103 States Network for Organ Sharing, or UNOS. They have been
- the sole contractor since 1986.
- During the past 38 years there have been a myriad of
- 106 issues plaguing this Organ Transplant System. While UNOS has
- 107 provided beneficial services to organ transplant patients,
- there have been many examples of them operating
- inefficiently. I believe this is largely due to them having
- 110 a monopoly currently.
- 111 Also there are questions around potential conflicts of
- interest. For example, partially due to certain agency
- 113 regulations, some members of the UNOS board also sit on the
- board of the OPTN. And let me remind you, this is the
- oversight organization that is supposed to be overseeing

- 116 UNOS.
- 117 According to a Senate Finance Committee report, between
- 2010 and 2020 more than 1,100 complaints were filed by
- 119 patients, families, transplant centers, and others regarding
- the Organ Transplant System. These inefficiencies are due to
- the lack of oversight and management of organ procurement
- organizations, or OPOs. OPOs are responsible for the
- 123 procurement of organs for transplantation and are overseen by
- 124 UNOS.
- 125 There have been many reported cases of transportation
- failures which has led to organs being unavailable or having
- to cancel transplant procedures. In 2018 there was a human
- 128 heart left behind on a commercial airplane. Another mind
- boggling story was in 2020, when a kidney was accidentally
- thrown in the trash by an OPO staff, causing it to be
- 131 unusable.
- There are currently 56 OPOs operating in the U.S. The
- current system we have in place is a patchwork of OPOs that
- must rely on commercial couriers and airlines to transfer the
- organ. If we can track our Amazon order for socks every step
- of the way, we should be able to track something as valuable
- as human organs due to be transplanted to save a life. The
- lack of accountability must be addressed in creating more
- 139 stable and reliable system.
- There are other failures that show there needs to be an

- overhaul of how the Organ Transplant System operates. That
- is what spurred H.R. 2544, the Securing the U.S. Organ
- 143 Procurement and Transplantation Network Act, led by Energy
- and Commerce members Dr. Bucshon and Ms. Kelly. It was
- signed into law in 2023, and was unanimously passed by this
- 146 committee and both the House and the Senate.
- This bill allows for multiple entities to bid for
- 148 certain contracts for functions such as logistics and health
- 149 IT within the organ transplant network. This allows for
- 150 companies with expertise in certain areas to competitively
- bid for contracts and end UNOS's monopoly over the organ
- 152 transplant process.
- The bill also ensures accountability by having separate
- 154 boards within the transplant system. Within Health and Human
- 155 Services we have the Health Resources and Services
- 156 Administration, or HRSA, which houses the entire Organ
- 157 Transplant System. They will now have the authority to
- 158 modernize the Organ Transplant System. It is Congress's job
- to ensure that HRSA successfully implements this law so that
- the previous failures do not happen. Proper implementation
- 161 is vital to saving lives.
- On top of modernizing the Organ Transplant System, HHS
- and Congress must be open to approving new and innovative
- solutions to help address the organ shortage we are facing.
- 165 For example, in my district alone we have a company that

166	develops genetically modified organs from pigs that can be
167	transplanted into humans, and Virginia Tech has partnered
168	with a doctor in my district to develop an innovative
169	technology that can resuscitate and keep organs viable for
170	longer periods of time from trauma patients.
171	I am hopeful we are moving in the right direction to
172	help mitigate the failures of our current organ
173	transplantation system, but more must be done. Congress will
174	be watching to ensure the new law is implemented effectively,
175	and that we do not face the same mistakes in the future.
176	[The prepared statement of Mr. Griffith follows:]
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- \*Mr. Griffith. With that I yield back, and now recognize Ms. Castor for her five minutes for an opening statement.
- \*Ms. Castor. Thank you, Mr. Chairman.
- The Organ Procurement and Transplantation Network, OPTN, is the nationwide system coordinating the logistics of all organ donations and transplants in the United States. Forty-six thousand transplants were performed in twenty-twenty-three, while more than one hundred thousand patients are currently on the waiting list. And to save as many lives as possible, the system must be both efficient and equitable.
- A single contractor, UNOS, has managed the entire OPTN 191 system since its inception. We have seen evidence of the 192 often dangerous consequences of this 40-year monopoly 193 194 uncovered by Federal audits, congressional investigations, and public reporting. Tragically, a lack of competition and 195 accountability appears to have eliminated any incentive for 196 UNOS to improve and update its woefully inadequate 197 operations, and that must change. 198
- Last year Democrats and Republicans from this committee

  championed a bill which President Biden signed into law to

  reform that system. That new law requires a competitive

  contracting process for the separate components of OPTN,

  which will lead to competent contractors with appropriate

  expertise at every level.

At the same time, the Health Resources and Services 205 Administration, HRSA, is re-establishing its oversight 206 authority through its own modernization initiative which is 207 backed by additional authorities and increased funding in 208 209 last year's bipartisan reform legislation. According to HRSA, there are about 400 members of the OPTN, including 210 transplant centers, organ procurement organizations that 211 212 currently handle the logistics of matching and transporting donated organs for transplants and labs. 213 214 My Tampa Bay district is home to Tampa General Hospital, which is the fourth largest transplant center by volume in 215 the nation. They serve some of our sickest neighbors, and 216 have successfully performed some of the most complex liver 217 and kidney transplants in Florida, and they have done this 218 219 for 50 years. They work hand in glove with Lifelink of Florida, an organ procurement organization serving west and 220 southwest Florida that has increased organ donors and 221 transplants over the last five years. They are very 222 interested in these reforms, and are committed to the highest 223 224 quality of care. Together, the OPTN members are responsible for 225 226 coordinating the many intricate steps to procure donated organs and safely deliver them to a transplant center and 227 awaiting patient. This complex process is vital to get 228 right, and we need accountability at each stage.

Earlier this year we took another bipartisan step 230 towards reforms by launching an ongoing committee 231 investigation to examine several issues that have plaqued the 232 OPTN under UNOS's management including outdated technology 233 234 and cybersecurity systems, conflicts of interest, interfering with policy, and dismissal or unwillingness to address 235 patient safety concerns and improve equity of access to the 236 237 system. We also have engaged with HRSA for updates on the status 238 239 of reform implementation and how the agency was preparing to issue new OPTN contracts to correct past issues. 240 I hope today's hearing is another constructive step forward as we 241 hear from providers and patient advocates who can direct our 242 focus on the specific areas of the OPTN where there are clear 243 244 opportunities for positive change. Fundamentally, changing a nationwide program is no easy feat. HRSA's progress so far 245 has been encouraging, but there is more to do, and it is 246 important for Congress to remain vigilant as we monitor the 247 ongoing changes. 248 249 There are few issues that garner unanimous agreement in Congress these days, but reforming the OPTN has been one of 250 them. Organ donors, recipients, and their families deserve a 251 system that works in their best interest. So we must 252 continue our bipartisan dedication toward that goal by 253 254 supporting the agency with sufficient funding and exercising

255	constructive oversight through the modernization. I am glad
256	we are continuing the bipartisan work with today's hearing.
257	[The prepared statement of Ms. Castor follows:]
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- 261 \*Ms. Castor. Thank you, Mr. Chairman, and I yield back.
- 262 \*Mr. Griffith. The gentlelady yields back. I now
- recognize the gentlelady who is the chair of the full
- 264 committee, Mrs. Rodgers, for her five-minute opening
- 265 statement.
- \*The Chair. Thank you, Chair Griffith. I appreciate
- you holding this important hearing.
- We are here today because lives are on the line. Every
- 269 day 17 people die waiting for an organ transplant. Many more
- suffer through years of fear and uncertainty, not knowing if
- they will get the lifesaving care they need in time. And
- 272 surviving family members of those willing to donate their
- 273 organs and tissue deserve to know that their loved one's act
- of selflessness is put to good use.
- Nearly a year ago the Securing the U.S. Organ
- 276 Procurement and Transplantation Network Act passed Congress
- 277 unanimously and was signed into law by President Biden. I am
- 278 grateful to my colleagues, Dr. Bucshon and Representative
- 279 Kelly, for their bipartisan work in getting this Act signed
- 280 into law. The bill sent a clear message that the Organ
- Procurement and Transplant Network, or OPTN, was in desperate
- need of reform.
- 283 As many of my colleagues and certainly our witnesses
- 284 know, patients are waiting far too long for lifesaving organ
- 285 transplants. Tragically, some lose their lives waiting,

- victims of a system that is still struggling through a
  transition away from an old, broken model. And that is why
  it is so important that this committee remains informed about
  the effort to modernize the OPTN.
- I am grateful to hear from our witnesses today about
  their experience with the law's implementation, and to
  understand the remaining problems that need to be addressed.
- 293 While the leaders of key organizations involved in this
  294 process -- Health Resources and Services Administration
  295 Administrator Carol Johnson and OPTN Board President Dr.
  296 Richard Formica -- were unable to testify today, the
  297 committee looks forward to receiving transparent and
  298 comprehensive updates from both of them moving forward also.
  - However, systematic inefficiencies, outdated practices, and a lack of accountability have hindered its ability to fulfill that mission. The committee has a duty to ensure that the changes we put in place are happening. We need to know that conflicts of interest are being eliminated throughout the OPTN, and we need to know that the OPTN is managed in a way that puts patient safety and well-being first. We cannot allow the status quo to continue any longer.

The OPTN plays a critical role in saving lives.

Changing the name of the governing bodies of the OPTN
but keeping the same individuals in place who failed to
provide true oversight in the past is unacceptable. There

- are inefficiencies, and the lack of accountability have cost
- 312 people their lives. The American people deserve better, and
- we are here today seeking that on their behalf. I am proud
- of the bipartisan work of this committee in passing the
- 315 Securing the U.S. Organ Procurement and Transplantation
- Network Act, but it does not mean that our work is over.
- 317 While the law is an important first step, challenges remain.
- Some of our witnesses today are not only advocates, but
- 319 are also performing organ transplantation surgeries. They
- 320 are on the front lines, and it is critical that their voices
- 321 be heard.
- We must ensure that the promises of our bipartisan
- reforms do not go unfulfilled, but lead to real improvements
- and better outcomes. This hearing is an opportunity to learn
- more about what is happening, to ask tough questions, to
- demand accountability, and ensure that we save as many lives
- 327 as possible.
- Past congressional hearings focused on the United
- 329 Network for Organ Sharing as the sole contractor and manager
- of the OPTN, but that is not today's hearing. Today is about
- 331 people. It is about patients waiting for an organ
- transplant, families who have lost loved ones, and the lives
- 333 we can save if both Congress and HRSA get this implementation
- 334 right.
- I am committed to continuing to work in a bipartisan

336	manner to modernize the OPTN, ensure transparency, hold
337	people accountable, and ensure that every lifesaving organ is
338	used to its fullest potential.
339	Again, thank you to all our witnesses for being here
340	today. We look forward to your testimony.
341	[The prepared statement of The Chair follows:]
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343	********COMMITTEE INSERT******

- \*The Chair. And I yield back.
- \*Mr. Griffith. The gentlelady yields back. I now
- recognize the gentleman who is the ranking member, Mr.
- Pallone, for his five minutes for an opening statement.
- \*Mr. Pallone. Thank you, Mr. Chairman. Sorry, thank
- you, Mr. Chairman.
- I am pleased that today's hearing gives us the
- opportunity to start assessing the progress that the Health
- Resources and Services Administration, or HRSA, is making
- implementing the bipartisan Securing the U.S. Organ
- 355 Procurement and Transplantation Network Act since it became
- 356 law last year.
- Now, that bill, led by our colleagues, Representative
- 358 Bucshon and Kelly, was passed unanimously in both the House
- and Senate. This overwhelming support demonstrates the broad
- 360 bipartisan agreement that the OPTN needed to be reformed to
- 361 work more effectively for the patients across the country who
- need and receive organ transplants every year.
- More than 100,000 Americans are on the National
- 364 Transplant Waiting List and, tragically, 6,000 Americans die
- each year waiting for a transplant. And this problem
- 366 disproportionately affects people of color and people living
- in rural communities. For nearly 40 years the OPTN has been
- 368 wholly operated by a single contractor, the United Network
- for Organ Sharing, or UNOS, and this monopoly has made it

very difficult to improve the system. It has pushed out potential competition and prevented innovation from other contractors who may be better suited to operate specific

components of the OPTN.

HRSA had begun some reforms to the system through its OPTN modernization initiative, but it did not have all the authorities and resources required to give the system the complete overhaul that is needed. And that is why Congress and the Biden-Harris Administration have taken important steps with last year's bipartisan legislation to break up OPTN's monopoly by empowering HRSA to issue contracts to multiple vendors for various components of the network.

The need for reform was obvious. Significant evidence of mismanagement of the OPTN by UNOS has come to light. This was particularly troubling, given the wide array of OPTN members that UNOS has been responsible for overseeing and coordinating, and this included 56 organ procurement organizations, hundreds of transplant hospitals and laboratories, and numerous medical scientific organizations.

So we must now ensure that reforms are properly implemented so we can restore trust in the system and make sure it is best serving patients. And while much more work remains to be done, HRSA has taken significant steps in the right direction. HRSA has begun to untangle the OPTN board of directors from the current and future contractors managing

- the system. The OPTN board has historically been identical to the board of directors at UNOS, creating clear conflicts of interest and poor safeguards for patient safety. The OPTN board is now incorporated as a separate entity, and planning is underway for new board elections with assistance from a new contractor.
- The changes that HRSA is undertaking should transform
  the way that OPTN has operated, and provide enormous benefits
  for those who engage with this lifesaving system. Building
  strong accountability mechanisms and clearer transparency
  into the system is critical, and constructive oversight from
  Congress, as well as adequate funding for HRSA, is essential
  to implementing necessary reforms and saving lives.

As part of our oversight efforts earlier this year our

- committee began a bipartisan investigation demanding
  accountability from UNOS for reported incidents of
  mismanagement, and looking forward by requesting details from
  HRSA on how the agency is approaching the OPTN reform. And
  this investigation is ongoing, and I hope that more
  information about what has gone wrong in the past provides
  lessons for building a stronger OPTN for the future.
- So I want to thank our witnesses for being here to
  provide perspectives on how to improve the OPTN and to push
  forward HRSA's modernization efforts.

420	[The prepared statement of Mr. Pallone follows:]
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- \*Mr. Pallone. And with that, Mr. Chairman, thank you,
- 425 and I yield back.
- 426 \*Mr. Griffith. Thank you. The gentleman yields back.
- That concludes members' opening statements.
- The chair reminds members that, pursuant to the
- 429 committee rules, all members' written opening statements will
- be made a part of the record, but make sure you provide those
- opening statements to the clerk promptly.
- We want to thank our witnesses for being here today and
- taking time to testify before our subcommittee. You will
- have the opportunity to give an opening statement, followed
- by a round of questions from members.
- Today's witnesses are Greg Segal, founder and CEO of
- 437 Organize; Dr. Robert Cannon, associate professor of surgery
- 438 and surgical director for liver transplant, University of
- 439 Alabama at Birmingham; Dr. Seth Karp, surgeon in chief,
- 440 Vanderbilt University Medical Center; Dr. Jesse Roach, senior
- vice president of government relations, National Kidney
- 442 Foundation.
- We appreciate you all being here today and look forward
- 444 to hearing from you all.
- You all are aware that this subcommittee is holding an
- oversight hearing. And when doing so, it is the practice of
- this subcommittee to take testimony under oath. Do you have
- an objection to testifying under oath?

- Seeing that the witnesses have responded with no
- objection, we will proceed.
- The chair advises you further that you are entitled to
- be advised by counsel, pursuant to House rules. Do any of
- 453 you desire to be advised by counsel today during your
- 454 testimony?
- Again, seeing none, if you would, please rise if you can
- 456 and raise your right hand.
- Witnesses sworn.
- \*Mr. Griffith. And you all may be seated.
- Seeing that the witnesses all answered in the
- affirmative, you are now sworn in and under oath, subject to
- the penalties set forth in Title 18, Section 1001 of the
- 462 United States Code.
- With that we will now recognize Mr. Segal for five
- 464 minutes to give an opening statement.
- 465 Mr. Segal?

- 467 TESTIMONY OF GREG SEGAL, FOUNDER AND CEO, ORGANIZE; DR.
- 468 ROBERT CANNON, M.D., ASSOCIATE PROFESSOR OF SURGERY,
- 469 UNIVERSITY OF ALABAMA AT BIRMINGHAM, SURGICAL DIRECTOR FOR
- 470 LIVER TRANSPLANT; DR. SETH KARP M.D., SURGEON-IN-CHIEF,
- 471 VANDERBILT UNIVERSITY MEDICAL CENTER; AND DR. JESSE ROACH,
- 472 SENIOR VICE PRESIDENT OF GOVERNMENT RELATIONS, NATIONAL
- 473 KIDNEY FOUNDATION

475 TESTIMONY OF GREG SEGAL

- \*Mr. Segal. Chairman Griffith, Ranking Member Castor,
- and members of the committee, thank you for your oversight on
- 479 this life and death issue.
- 480 Organ donation is deeply personal for me. My father
- waited five years for a heart transplant, needing three open
- heart surgeries just to survive. He was literally in the car
- 483 to see an end-of-life counselor when a heart finally became
- 484 available for him. Nine months later my aunt received a
- heart transplant, as well, which is when we learned that we
- have a very rare genetic condition in our family that causes
- heart failure. A few years later another of my aunts died in
- 488 need of a heart, and I now have two younger siblings and
- three cousins who will very likely need heart transplants, as
- 490 well.
- To help families like mine I founded Organize, a patient

- advocacy non-profit which advocates for reforms to increase
  accountability in the Organ Donation System, and from 2015 to
  2016 we served in a policy development role in the Department
  of Health and Human Services.
- 496 It was then, during our time at HHS, that I became overwhelmed with whistleblower allegations of widespread 497 abuse within the OPTN, including credible allegations of 498 499 rampant Medicare fraud, including OPO executives joyriding on taxpayer-funded private jets intended for the transport of 500 501 organs; of unsafe patient care, including the hastening of death with fentanyl and the falsification of medical records; 502 the harvesting of organs from patients who whistleblowers 503 believe would otherwise have survived; the preferencing of 504 White, wealthy, and famous people on the organ transplant 505 506 waiting list; of kickback schemes between OPO executives and tissue processors, aviation companies, and medical device 507 companies; of OPO executives directing staff to deprioritize 508 care for Black patients, often using derogatory language that 509 I will not repeat here or elsewhere; and OPTN leaders 510 511 attempting to solicit bribes from other OPTN members in exchange for inappropriately clearing them of any wrongdoing 512 in patient safety investigations. 513
- To be clear, while I have found these allegations

  credible, and in some cases have received extensive

  supporting documentation, I am not an oversight body and I do

- not have the capacity to fully investigate these claims 517 myself, though I sincerely hope that this committee will do 518 so for these whistleblowers all told me the same thing, that 519 they were reaching out to me rather than to the OPTN because 520 521 they had absolutely no faith in the OPTN process, that their complaints would just get buried, and that they would suffer 522 career-ending retaliation simply for raising these issues in 523 524 the first place.
- So I instead began referring whistleblowers to 525 526 congressional oversight bodies and, as appropriate, to law enforcement. And that's when industry interests came after 527 An OPO lobbyist launched an offensive and antisemitic 528 astroturf campaign, falsely implying that I'm lying, that my 529 aunt died in need of a heart transplant, and that I harbor 530 531 undisclosed financial motivations. These allegations are categorically false, but that still did not stop Dr. Rich 532 Formica, now the OPTN president, from sharing this astroturf 533 campaign in a national op ed, which is when things became 534 even worse. Friends at OPOs began to tell me that their 535 536 colleagues would openly brag about their intentions to purposefully mismanage my care, to "dismember me,'' and to 537 "make me unrecognizable to my own mother.'' I've even been 538 told that if I don't stop my advocacy that my brother and 539 sister will never get transplants. 540
  - This has been the cost of advocating for higher

- standards of patient care, the cost of publishing research
- critical of the OPTN, and the cost of being an older brother
- who is just trying to save his little brother and sister's
- 545 lives.
- OPOs are a multi-billion-dollar, taxpayer-funded
- industry of unaccountable body brokers, and the whistleblower
- retaliation is a feature and not a bug. The current OPTN
- 549 structure not only protects industry interests, but actively
- 550 incentivizes and even rewards these abhorrent behaviors.
- The question now is far beyond whether the OPTN has
- failed patients, but whether such failures rise to the level
- of gross or even criminal negligence. The solutions are
- 554 clear: holding HRSA accountable by ensuring the intent of
- 555 the Securing the U.S. Organ Procurement and Transplantation
- Network Act, the law that this committee worked tirelessly to
- 557 pass in a unanimous, bipartisan effort, is realized; by
- breaking up monopoly control through competitive, accountable
- contracts; by appointing an OPTN board that is truly
- independent of industry control and financial conflicts; and
- by seeing through oversight every credible allegation of
- fraud and patient abuse so that perpetrators are brought to
- justice, and so that patients have the safe and effective
- organ donation system that they deserve and that we've been
- 565 promised.
- I'd like to close by thanking the committee for its

567	oversight and all they can do to see these reforms through.
568	[The prepared statement of Mr. Segal follows:]
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- 572 \*Mr. Griffith. I thank you, Mr. Segal.
- I am asked by the audio people to remind everybody to
- 574 please pull your microphone up. It makes the sound clearer
- for the folks who are watching it, either live at home or
- later on reruns on C-SPAN. So yes, for storage purposes,
- they always tilt them down and then we have to ask folks to
- 578 tilt them up.
- Dr. Cannon, you are now recognized for five minutes for
- your opening statement.

582 TESTIMONY OF DR. ROBERT CANNON

583

\*Dr. Cannon. Chairs Griffith and Rodgers, Ranking

Members Castor and Pallone, and members of the committee,

thank you for the opportunity to speak with you today.

On my desk there's a handwritten note from a patient's
family thanking me for saving their daughter's life with a
liver transplant. I keep it there to remind me of the
awesome privilege and responsibility I have as a transplant
surgeon to serve patients in their time of greatest need.

The true heroes in the story of transplantation are not physicians, however, but rather are the donors and families who give selflessly in what may be the darkest moment of their lives, patients suffering from organ failure, waiting for a phone call that may never come, and the thousands of organ donation and transplant professionals who bridge the gap between them.

- I'd like to speak with you today about --
- [Audio malfunction.]
- \*Dr. Cannon. -- let these heroes down. The OPTN

  contract has been held by UNOS for nearly 40 years. The men

  and women of UNOS during this time have done some lifesaving

  work to facilitate the smooth operation of our transplant

  system.
- Another key role in the transplant system is occupied by

- Organ Procurement Organizations, or OPOs, which are
- 608 federally-designated non-profit organizations tasked with
- 609 overseeing all aspects of organ donation within their
- 610 territory. Dedicated OPO professionals meet families in
- their darkest moments and work to bring hope from tragedy.
- They are the bedrock upon which our system rests, and I offer
- 613 them my sincerest thanks and gratitude.
- The transplant system is built upon trust. But sadly,
- this trust has been broken by a broken and corrupted OPTN.
- Until recently, OPOs were allowed to self-determine which
- deaths within their territory represented potential donors,
- leaving the door open for manipulation of the performance
- 619 metrics by which they were evaluated. Although CMS reformed
- this metric in 2022, the SRTR contractor refuses to recognize
- this reform measure, and OPO lobbyists continue to oppose it
- 622 through fear.
- The OPTN has similarly been allowed to control the
- 624 collection and dissemination of data, essentially blinding
- 625 HRSA to their true performance. The whole system lacks
- 626 sufficient oversight and accountability, resulting in actions
- that are abusive and harmful to patients. I've had an OPO
- 628 administrator recommend I proceed with organ procurement
- despite legitimate concerns that the donor was still alive.
- 630 I've had a 21-year-old patient dying from liver failure have
- a perfect organ taken away from her by an OPO that was

- unwilling to provide an extra hour to find a plane to
- 633 transport the organ. Our complaint in this instance went
- unanswered.
- Unfortunately, stories such as these are not isolated
- instances. At present, approximately 20 percent of kidneys
- are allocated out of sequence, meaning that patients with
- 638 higher priority on the list were never given an opportunity
- 639 to receive these organs. While this practice may reflect the
- 640 best effort of an OPO to avoid organ wastage, the epidemic of
- out-of-sequence allocation represents a workaround for failed
- 642 policies that were pushed through a system rife with
- 643 corruption.
- I've read hundreds of pages of emails in which high-
- ranking UNOS and OPTN officials, along with a small group of
- OPO and transplant physician leaders, schemed to undo years
- of policy development to push through their own agenda
- 648 instead. In the course of this process, individual OPTN
- executive committee members instructed their supposed
- regulators at HRSA on how to respond to threatened lawsuits
- 651 in a manner that favored their interests. Those who opposed
- this group were subject to retaliation and intimidation.
- People in large swaths of the country were derided by
- expletives by those in power, by the OPTN and UNOS, and
- 655 patients suffering from organ failure who had not made it to
- the waitlist were dismissed as unimportant.

- Rather than being censured or removed from office for
- this behavior, the then-CEO of UNOS was instead issued an
- official commendation from the OPTN for his work.
- The OPTN Modernization Act was intended to right this
- 661 ship. However, the process continues to be undermined, and
- the same actors remain in power. For example, the current
- of president of the now-independent OPTN board has a history of
- seeking to intimidate and retaliate against those who do not
- 665 tow the OPTN party line, including those testifying to
- 666 Congress as I am today and those who are unable to testify
- out of fear of further retaliation. The HRSA officials who
- so willingly did the bidding of the OPTN remain in office,
- 669 hindering effective change. With such resistance to reform,
- our transplant system can never reach its true potential and
- it's patients who are paying the price.
- The OPTN has lost its way. Congress has taken a step in
- 673 the right direction, but has not yet gone far enough. And we
- need you to go further.
- Now, let me be clear. I'm not asking that Congress make
- 676 specific medical policy, but what I am asking for is a
- 677 modernized National Organ Transplant Act, which gives HRSA
- the tools to ensure that regulation and oversight are
- 679 impartial, data driven, and transparent. Only then can we
- 680 realize -- fully realize -- our mandate to serve all
- 681 Americans suffering from organ failure. Thank you.

682	[The prepared statement of Dr. Cannon fo]	lows:]
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- \*Mr. Griffith. Thank you. I now recognize Dr. Karp for
- his five minutes of an opening statement.
- Dr. Karp?
- \*Dr. Karp. Can you hear me? Is this on? Are we clear?
- 690 \*Mr. Griffith. All right. I think you are on.
- \*Dr. Karp. Great.

- 693 TESTIMONY OF DR. SETH KARP
- 694
- \*Dr. Karp. Good morning, Chairman Griffith, Ranking
- 696 Member Castor, full committee Chairwoman McMorris Rodgers,
- and Ranking Member Pallone, members of the O&I Subcommittee.
- 698 I'm grateful for the opportunity to testify today.
- I'm a liver transplant surgeon, a surgeon in chief, and
- former director of transplantation at Vanderbilt University
- 701 Medical Center. We are one of the largest transplant centers
- and donor hospitals in the U.S. I previously served on the
- board of UNOS and the OPTN, and so I know what happens on the
- 704 inside.
- 705 In 2021 I testified before the U.S. House Committee on
- 706 Oversight and Reform. During that hearing Tonya Ingram, who
- 707 was waiting for a kidney transplant, also testified.
- 708 Unfortunately, her worst fears came true, and she tragically
- 709 died without a transplant. I'm here to tell you that that
- 710 tragedy likely could have been avoided. Twenty years of
- 711 research consistently shows that the number of possible
- 712 donors in the U.S. is about 300 percent of the actual number
- of donors. In contrast, just a 20 to 30 percent increase in
- organs would be enough to save the life of every person that
- 715 died waiting for a heart, a lung, or a liver, and would
- 716 dramatically reduce the waiting times for kidney transplant.
- 717 We must do better, and we must save more patients' lives.

So how did we get here, and what do we do? The National 718 Organ Transplant Act and the OPTN final rule, as you have 719 mentioned, gives the OPTN the responsibility to increase the 720 organ supply and hold Organ Procurement Organizations, OPOs, 721 722 accountable for poor performance. The problem is that, for 40 years, the boards of the OPTN, the oversight body, and the 723 contractor, UNOS, have been the same, and they have sought to 724 725 protect OPTN members instead of patients. This egregious conflict of interest has permitted industry insiders to 726 727 capture this system. As I testify today, the OPTN board is still filled with people who are UNOS board members as 728 recently as a few months ago. 729 730 I would like to state clearly patients are continuing to die in the United States waiting for an organ due to self 731 732 interest, incompetence, and mismanagement at the OPTN. As a researcher, surgeon and board member I have witnessed OPTN 733 cover-ups both in broad daylight and in back rooms. 734 In broad daylight the OPTN ignores research that shows 735 the huge numbers of missed donors and lobbies against 736 737 bipartisan, data-driven measures to hold OPOs accountable. In broad daylight the OPTN suppresses data, suggesting that 738 739 new policies would increase organ discards and lead to more patient deaths, and continues to ignore the increased 740 discards, complexity, and cost generated by their new 741

742

policies.

- In broad daylight the OPTN takes credit for increased donation, even though these numbers are driven by technological advances and deaths from the opioid epidemic.
- In the back room OPTN leaders assure no OPO leader will 746 747 ever be held accountable for poor performance, seeks to prevent competition in the OPTN contract bidding process, 748 threatens to sabotage any new contractor by refusing to 749 750 release data and share information systems, intimidated and retaliated against those in the community with whom they 751 752 disagreed, tried to minimize a major patient data breach and an error that disadvantaged patients of O blood type from 753 receiving lungs. They denigrate suffering patients in the 754 poorest areas of the country, and they do not sufficiently 755 prioritize the needs of children. 756
- 757 I'm so grateful for the committee's leadership and the work you've done on this important issue. You've empowered 758 HRSA to break up the national organ monopoly, but I'm not 759 seeing much from the OPTN that goes along with the reforms 760 that you are trying to put in place. I'm grateful for the 761 762 excellent investigative staff of this committee for their tireless work. But understand, without your continued 763 oversight OPTN leaders will continue to gut meaningful 764 They're doing that now. 765 reforms.
- For the generous donor families across the country and the 100,000 Americans on the organ transplant waiting list, I

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urge you to enforce the law that mandates the OPTN work to
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     increase the organ supply; ensure that HHS appoints a brand
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     new board for the OPTN that does not include even a single
     person who has contributed to this gross mismanagement;
771
772
     ensure enforcement of the OPO final rule, which will finally
773
     hold opioids accountable and save lives; ensure that every
     OPTN contract is written with accountability and open access
774
775
     to all data to break what Congresswoman Eshoo from this
776
     committee called a stranglehold on the system; and please
777
     continue your oversight.
          Thank you for the honor of speaking with you today. I
778
     look forward to your questions.
779
           [The prepared statement of Dr. Karp follows:]
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- \*Mr. Griffith. Thank you very much. I now recognize
- 785 Dr. Roach for his five-minute opening statement.

787 TESTIMONY OF DR. JESSE ROACH

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\*Dr. Roach. Thank you. Chair McMorris Rodgers, Chair

Griffith, Ranking Member Pallone, Ranking Member Castor, and

distinguished members of the committee, thank you for the

opportunity to testify today on behalf of the National Kidney

Foundation and patients with kidney disease.

I'm Dr. Jesse Roach, and in addition to leading the 794 government relations department at the National Kidney 795 796 Foundation I'm a nephrologist who has worked with many adult and pediatric patients in kidney failure and throughout their 797 transplant process. I am grateful to be here today to speak 798 on behalf of the over 800,000 people living with kidney 799 failure and the nearly 90,000 people in the kidney transplant 800 801 waitlist. These patients, who wake up every day hoping for a lifesaving transplant, are the reason we are all here today. 802 The passage of this Act brought hope to these patients 803 and their families. It promised a more equitable, 804

transparent, and patient-centric organ donation and transplant system. Today we are beginning to see that promise materialize, but there is still much work to be done to truly meet the needs of those waiting for another chance at life.

810 HRSA's OPTN Modernization Initiative is a comprehensive 811 effort to address longstanding challenges in our organ

- 812 donation and transplant system. For patients, this
- initiative represents potential for shorter wait times,
- 814 better matched organs, and, ultimately, more lives saved. We
- 815 commend Congress and HRSA for taking on this ambitious
- 816 project and for the progress made thus far.
- But while progress has been made, we remain concerned
- 818 about the lack of transparency, patient focus, and equity in
- 819 the Organ Transplant System, and are deeply troubled by the
- 820 increasing number of kidneys that are thrown away each year.
- One in four recovered kidneys are not transplanted, and in
- 2023 there were 8,574 kidneys recovered with the intent to
- 823 transplant but that were later discarded. That comes out to
- about 23 kidneys wasted per day. At the same time, an
- 825 average of 12 people die each day waiting for a kidney
- 826 transplant. This is a system failure, and it's completely
- unacceptable.
- 828 To further strengthen the implementation of the Act and
- 829 directly benefit patients, we recommend that HRSA's request
- for proposals and the final OPTN contract include provisions
- 831 that, one, explicitly state how vendors and HRSA itself will
- be held accountable for maximizing every organ donation and
- 833 transplantation opportunity. Every unused organ represents a
- lost chance at life for a waiting patient.
- Two, mandate regular, easy-to-understand reporting on --
- 836 to patients on organ offers and declines made on their

- 837 behalf. This transparency will empower patients to make
- informed decisions about their care and give them a clearer
- understanding of their status on the wait list.
- Three, require collection and public reporting of the
- 841 data on the pre-wait listing experience. For many patients,
- the journey to the waitlist is fraught with obstacles.
- 843 Understanding referral rates, evaluation timelines, and
- living donor processes can help identify and address
- 845 disparities and access to transplantation. This data can
- 846 also be used to ensure that all patients are treated fairly
- 847 and equitably.
- Further, we would like to highlight a few areas where
- 849 continued focus is needed to better serve patients. We need
- 850 a diverse and independent OPTN board that includes strong
- patient representation, bringing the lived experiences of
- 852 those on the waitlist to the decision-making table. While
- 853 institutional continuity is a valuable asset, this system has
- been run by a small group of the same people for many years,
- and it is time that a different and broader set of
- stakeholders have a space at that table.
- Two, enhanced oversight of OPTN committees is essential.
- Many policy decisions are made at the committee level, but it
- has traditionally been an opaque process. HRSA needs to have
- and use its oversight powers to ensure that decisions are
- 861 made in a timely, transparent, and patient-centric manner.

- HRSA itself needs to ensure that decisions are made in a
- 863 timely, transparent, and patient-centric manner. We must
- 864 ensure that patient voices are heard and their needs
- prioritized in all policy decisions.
- While we understand the need for a smooth transition, we
- urge HRSA to act with urgency in implementing reforms. Every
- 868 day of delay means a lost opportunity for a patient waiting
- 869 for a transplant. Time truly is of the essence.
- And finally, in keeping with the need for transparency
- and accountability, a robust system for addressing
- whistleblower complaints at both the OPTN and HRSA levels is
- 873 crucial to promote patient-centricity and maintain trust in
- 874 the system. We believe regular, transparent updates to
- 875 Congress, stakeholders, and, most importantly, patients on
- 876 the progress of enhancing organ donation and transplantation
- would give hope to waiting patients and families, showing
- 878 them that real change is happening. This communication
- 879 should be made available to the widest possible audience.
- In conclusion, we are encouraged by the steps taken thus
- far in implementing the Securing the U.S. OPTN Act. We must
- focus squarely on the patients. For too long the system has
- prioritized the stakeholders and the institutions at the top.
- 884 Every policy decision, every system upgrade, and every new
- procedure must be evaluated based on its impact on those
- 886 waiting for a transplant. HRSA's efforts to modernize our

887	organ donation and transplantation system are commendable,
888	and we are cautiously optimistic about the positive impact
889	these changes will have on patients' lives. However, for
890	those in the waitlist optimism isn't enough. They need
891	action, they need results, and they need them now.
892	Thank you for your time and critical attention to this
893	critical issue. On behalf of the patients we serve, I
894	welcome any questions you may have.
895	[The prepared statement of Dr. Roach follows:]
896	
897	*********COMMITTEE INSERT******

- \*Mr. Griffith. Thank you. I thank you all for your
- 900 testimony. We will now move into the question-and-answer
- 901 portion of the hearing, and I will begin the questioning and
- 902 recognize myself for five minutes of questioning.
- Dr. Karp -- and I am going to ask this of both you and
- 904 Dr. Cannon and Mr. Segal -- you mentioned our committee staff
- 905 and the work they were doing. And of course, oversight is
- 906 important. And it has come to the committee's recent
- 907 attention that there have been allegations of prospective
- organ donors, patients, waking up on the way to the operating
- 909 room where their organs are expected to be removed, and yet
- 910 they are still not brain dead, or still alive. Can you
- 911 expand on that?
- Can you tell me, have you -- we will start with you, Dr.
- 913 Karp, but have you had any experience where this information
- 914 was brought to your attention?
- 915 And I ask the three of you, because each of you
- 916 mentioned it in one form or another, either in your opening
- 917 statement or in your written testimony.
- \*Dr. Karp. I'm not aware of this particular --
- 919 \*Mr. Griffith. Yes, mic. Yes.
- 920 \*Dr. Karp. I'm not aware of this particular case. Of
- 921 course, it's unbelievable to hear that. But it does happen
- 922 not infrequently that I -- as a transplant surgeon, I also do
- 923 donor operations. And so I go to a donor hospital, and it's

- not infrequent that something comes up around the donor and
- 925 whether or not the donor is dead.
- And the problem is that we've got 40 years where there
- 927 has been no oversight at all of the OPOs. And so what that
- 928 has led to is poor education, poor standard of practice,
- 929 poorly-trained people. And so in a situation like that you
- need to know what to do, and people don't know what to do in
- that situation. Unfortunately, they haven't been trained
- 932 properly. And those types of problems could lead to
- 933 something that you have described.
- 934 \*Mr. Griffith. All right.
- 935 Dr. Cannon?
- 936 \*Dr. Cannon. I've experienced this myself,
- 937 unfortunately, as a donor surgeon. We went on a procurement,
- 938 the donor had been declared brain dead. We were actually in
- 939 the midst of the operation when the anesthetist at the head
- 940 of the table said they thought the patient breathed, which
- 941 would essentially negate the declaration of brain death.
- What Dr. Karp said, no one really knew what to do. The
- 943 staff on the ground called their administrator, whose
- recommendation was, "Oh, I think this is just a brainstem
- reflex, we recommend you proceed, '' which, of course, would
- have been murder if we had done so. So yes, we closed the
- patient, and we got out of Dodge, and wanted nothing to do
- 948 with it.

- 949 So these things happen. I think --
- 950 \*Mr. Griffith. Did the patient survive?
- \*Dr. Cannon. The patient was ultimately declared later,
- 952 and they called us two days later. And of course, we wanted
- 953 nothing to do with that because we couldn't trust the
- 954 process. Every transplant surgeon has probably got a story
- of themselves or a colleague who's had something like this.
- 956 \*Mr. Griffith. And I assume that did not happen in the
- 957 state of Kentucky.
- 958 \*Dr. Cannon. It did not. No, sir.
- 959 \*Mr. Griffith. Thanks.
- 960 Mr. Segal?
- 961 \*Mr. Segal. Yes, sir. I receive allegations like this
- 962 with fairly alarming regularity. As I testified in my
- opening statements, when I receive these -- I'm not an
- oversight body, I don't investigate these fully myself, but I
- 965 connect them with appropriate bodies, including this
- 966 committee. And I sincerely hope if your committee has found
- these allegations credible, that there'll be opportunities to
- 968 refer some of these cases to law enforcement. And certainly,
- 969 I would appreciate the opportunity to work with this
- ommittee on solutions to ensure that the system is safe for
- 971 patients.
- What I will say, which I think is the biggest statement
- on the safety of the system, is I know many Organ Procurement

- Organization coordinators who are no longer registered organ
- 975 donors themselves because of what they have seen out in the
- 976 field.
- \*Mr. Griffith. And I have referenced a minute ago the
- 978 state of Kentucky. It is my understanding that perhaps you
- 979 have had conversations with the attorney general of the state
- 980 of Kentucky about a situation there involving somebody who
- 981 was declared brain dead, and turned out they were not. Is
- 982 that accurate?
- 983 \*Mr. Segal. Yes, sir.
- \*Mr. Griffith. And there is documentation, the medical
- documentation, that they were found to be brain dead, but
- then they apparently woke up. And can you tell us a little
- 987 bit more about what you have heard on that?
- I understand you didn't do the full investigation, but
- 989 you are working with the state of Kentucky -- the
- 990 Commonwealth of Kentucky on that, is that correct?
- 991 \*Mr. Segal. Yes, sir. I spoke to the Kentucky attorney
- general yesterday, who sprung into action and pulled a whole
- 993 team together on this. And I understand that they are diving
- 994 deeper into this specific allegation, and are even monitoring
- 995 this hearing today.
- 996 \*Mr. Griffith. All right, I appreciate that. I also
- 997 heard that there might be a story where somebody actually
- 998 mouthed the words, "Help me'' before somebody realized that

- 999 they weren't a potential donor. Is that accurate?
- 1000 \*Mr. Segal. Yes, that is an allegation I heard
- 1001 recently. I understand that that whistleblower has been in
- 1002 touch with your committee. What was relayed to me was that,
- 1003 yes, he was instructed to recover organs from someone who was
- 1004 mouthing the words, "Help me,'' decided not to proceed, and
- the person ended up surviving.
- 1006 \*Mr. Griffith. And you are not stating that as a matter
- of fact, you are stating it as an allegation that has been
- 1008 brought to you which you brought to our attention. Is that
- 1009 correct?
- 1010 \*Mr. Segal. Yes, that's correct.
- 1011 \*Mr. Griffith. That is what I understood. I have also
- 1012 heard allegations that in some cases there may be some
- 1013 medical personnel who don't put down the full story on the
- 1014 paperwork, so that it appears to be a classic heart attack
- 1015 where it might actually be an opioid overdose. Is that
- 1016 accurate?
- 1017 \*Mr. Segal. I've heard that allegation, as well, yes.
- 1018 \*Mr. Griffith. All right, and I am out of time. I am
- 1019 going to have a lot of questions, what we call questions for
- the record, because I originally, before I found out about
- these very serious and scary allegations, was going to work
- on the fact that it appears to me that perhaps the OPTN has
- 1023 ignored new technologies, as I mentioned in my opening, that

1024	could extend the life of an organ. And they up to this point
1025	have ignored it. And the guy in my district has been working
1026	on this for a decade, trying to get their attention.
1027	[The information follows:]
1028	
1029	**************************************

- \*Mr. Griffith. I now yield back and recognize Ms.
- 1032 Castor for her five minutes of questioning.
- 1033 \*Ms. Castor. Thank you, Mr. Chairman, and thank you for
- 1034 all of your testimony here.
- Dr. Roach, thank you for your years of advocating for
- 1036 patients and bringing the patient perspective. I hear you
- when you say this whole process is entirely too opaque for
- 1038 patients. It mirrors what I hear from neighbors back home
- when they are faced with this very, very difficult situation.
- 1040 When a patient is potentially eligible for an organ
- 1041 transplant, what are they doing at that time? Are they --
- 1042 are they accessing this purely through their provider? And
- 1043 what information do they have early on?
- \*Dr. Roach. So when a patient is going through the
- transplant process, they're referred by their individual
- 1046 doctor to a transplant center, who then evaluates them.
- 1047 They're hopefully then put on a waitlist, or works with them
- 1048 to get things done that can get them on a waitlist.
- During the time that they're on the waitlist, one of the
- 1050 things that we would like to see that isn't happening is that
- 1051 patients -- if a patient is declined offers, if a patient is
- 1052 -- sometimes patients don't even know that they've been
- 1053 removed from the waitlist. We think it's important that when
- 1054 patients are on the waitlist, that their process is fully
- 1055 transparent, that they're aware of what's going on with them,

- 1056 and we're aware of their status on the waitlist. When --
- 1057 thank you.
- 1058 \*Ms. Castor. Are they -- are they able to access that
- information through the transplantation network, or do they
- 1060 have to go through their provider at all times?
- \*Dr. Roach. I mean, usually they have to go through
- their provider. There's no way for them to independently
- 1063 access that information in most -- for most centers.
- \*Ms. Castor. But I imagine that is particularly
- 1065 difficult for a lot of folks. It is hard just to make an
- 1066 appointment for -- with a -- with a doctor these days. How
- is the average person really supposed to understand where
- they are on a waitlist, and the timing, and potential, and
- 1069 the -- just the uncertainties of it all?
- \*Dr. Roach. So a lot of times they don't. A lot of
- 1071 times some patients are not aware of where they are. There
- 1072 have been steps that have been taken, according -- some
- 1073 models that have been put out to try and increase that
- 1074 transparency and increase the number of notifications that
- 1075 they're getting.
- 1076 It increases burden on the transplant centers, but I
- 1077 think it's for something that is potentially worth it to have
- 1078 patients be aware of where they are in this process.
- 1079 \*Ms. Castor. And then I imagine it is even worse if you
- 1080 are -- depending on your social determinants, your

- 1081 socioeconomic status and disparities. How -- do you see
- 1082 fixes in the reform legislation and what HRSA is doing that
- 1083 will tackle that problem, too?
- \*Dr. Roach. Well, I think having more transparent data,
- 1085 I think making the data available, I think making the data
- 1086 transparent, I think more communication with patients so that
- 1087 you can understand where the patients are coming from and
- 1088 what their lives are actually looking like, and come up with
- 1089 shared decision-making with the patients -- do you want to be
- 1090 more aggressive with what type of organs you accept? Would
- 1091 I like to -- am I having offers that aren't -- just
- 1092 conversations, spurring more conversations with their
- 1093 doctors.
- And I think that also the data can help us see certain
- 1095 groups of patients aren't getting transplanted, aren't
- 1096 getting referred, aren't making it to the waitlist at higher
- 1097 levels as other populations. And so I think having more data
- 1098 and being more transparent, I think, would help with that, as
- 1099 well.
- 1100 \*Ms. Castor. In fact, Dr. Karp, you have done -- you
- 1101 have published research on the need for better data and how
- improvements in that area will help boost organ donation and
- 1103 procurement. Where in the OPTN system are the greatest needs
- 1104 for the improvements in data collection and reporting and
- 1105 reforms here?

- \*Dr. Karp. I think by far the need is to identify the
- 1107 underperforming OPOs, understand why they are under-
- 1108 performing, and address that directly.
- 1109 We published just about a year ago that there are large
- 1110 hospitals in the United States that don't have any donors.
- 1111 The VA system doesn't have hardly -- has less than 10 donors
- 1112 a year. That's just crazy, and that needs to be addressed.
- 1113 And if you had the data, you could identify hospitals,
- 1114 hospitals in the VA system, and say, "Why haven't you had any
- donors for the last 20 years,'' and then you go into those
- 1116 hospitals and you fix it. It's not rocket science.
- \*Ms. Castor. Why doesn't the VA do that?
- \*Dr. Karp. That's a good question. I don't know that I
- 1119 know the answer to that, but a colleague of mine, Ray Lynch,
- is looking into that, and has got some really good ideas
- 1121 around that. And that's something that I think will get
- 1122 better.
- \*Ms. Castor. Is there information that the OPTN and
- 1124 Federal agencies should be collecting that will enhance their
- 1125 oversight capacity?
- \*Dr. Karp. Absolutely. So you need to start at the
- 1127 beginning. If a patient comes in with a likelihood of dying,
- that needs to be reported. The information that goes from
- the hospital to the OPO needs to be reported. The response
- of the OPO to that information all needs to be reported. If

- 1131 you had that, you basically have the map, and then you just
- go to the place where there's a problem. But we don't have
- 1133 that, and that's the tragedy.
- \*Ms. Castor. Thank you very much.
- 1135 I yield back.
- \*Mrs. Lesko. [Presiding] Thank you. Now I recognize
- the chairwoman of the Energy and Commerce Committee, Mrs.
- 1138 McMorris Rodgers.
- \*The Chair. Thank you, Madam Chair.
- Right now more than 100,000 Americans, including more
- than 1,500 in my home State of Washington, are on the organ
- 1142 waiting list. As I mentioned in my opening statement,
- 1143 transitions like this can be challenging, but I remain
- 1144 committed to ensuring the success of the OPTN Modernization
- 1145 Initiative.
- Mr. Segal, given your experience, would you briefly
- share your view as to why, after decades, we continue to
- 1148 experience these long waiting lists?
- \*Mr. Segal. So I'm going to --
- \*The Chair. Oh, and just, if you could, do it briefly
- 1151 because I do have some other questions.
- \*Mr. Segal. Absolutely. I'm just going to build on Dr.
- 1153 Karp's --
- \*The Chair. Yes, okay, great.
- 1155 \*Mr. Segal. -- answer is that there has never been any

- 1156 accountability for OPOs.
- More than 95 percent of Americans support organ
- donation. That actually polls higher than puppies and ice
- 1159 cream. And yet the OPTN's own research has found that OPOs
- only recover organs from one out of five potential donors.
- 1161 They are monopolies, and they've never had any enforceable
- 1162 regulations, and their performance has greatly suffered.
- 1163 \*The Chair. Thank you.
- Dr. Karp, Dr. Cannon, do you have anything to add?
- \*Dr. Karp. I agree with him.
- 1166 \*Dr. Cannon. I do, too.
- \*The Chair. Okay. Dr. Karp, given your experience on
- 1168 executive committees like the Membership and Professional
- 1169 Standards Committee, MPSC, can you speak to the mechanisms
- that currently exist to hold the OPTN accountable?
- 1171 And do you have examples of the system working or
- 1172 failing, falling short?
- 1173 And additionally, how would you envision a well-
- 1174 functioning MPSC?
- \*Dr. Karp. I don't know the mechanism by which we hold
- the entities accountable, and I was on the MPSC for two
- 1177 years.
- The problem is that a lot of it gets buried before it
- 1179 even gets seen. And when I would hear about things
- 1180 peripherally and say, "Hey, I just heard about this, why

- 1181 didn't it come to the committee,'' I would be told, "Well, we
- just took care of that, '' or, "We have to protect the
- identity of the Center, '' neither of which made any sense,
- because we were the oversight body and we were the ones that
- 1185 were supposed to be deciding what should happen. And it
- never got to us. It never got to me.
- 1187 \*The Chair. Okay. A couple of -- thank you. A couple
- of weeks ago, on August 29, HRSA announced that, for the
- 1189 first time in its 40-year history of the OPTN, the OPTN Board
- of Directors, the governing board that develops national
- organ allocation policy, is now separately incorporated,
- independent from the board of a long-time OPTN contractor,
- 1193 UNOS.
- 1194 HRSA has awarded an OPTN board support contract to
- 1195 American Institutes for Research to support the newly-
- 1196 incorporated OPTN Board of Directors. I would like to hear
- 1197 each of your thoughts on this development, and I will just
- 1198 start with Mr. Segal and move down.
- \*Mr. Segal. So in theory it's a good thing that the
- 1200 board has been separated. In practice, what has happened is
- 1201 every current member of the OPTN board either is a legacy
- 1202 UNOS board member or was selected to be a UNOS -- an OPTN
- 1203 board member by UNOS. So I think it's important to recognize
- there can be structural conflicts, and HRSA has taken a step
- 1205 towards mitigating those. But people have conflicts as well,

- 1206 and the entire current composition of the OPTN board is
- 1207 people that were selected by UNOS.
- 1208 \*The Chair. Thank you.
- 1209 Dr. Cannon?
- \*Dr. Cannon. I agree with Mr. Segal. It's the same
- industry insiders who continue to run and be on these boards.
- 1212 We've sort of failed to elect the right board members, and
- 1213 I'd suggest it'd be better if independent and highly-vetted
- 1214 individuals are appointed with strict conflict of interest
- 1215 oversight.
- 1216 \*The Chair. Thank you.
- \*Dr. Karp. I agree it's necessary, but it's not
- 1218 sufficient, and the board needs to be replaced.
- 1219 \*The Chair. Yes, doctor.
- \*Dr. Roach. I can't -- I'm not going to comment on
- 1221 specific members or conflicts, but I do think that the
- 1222 current board hasn't met the needs of patients. And so I
- think there needs to be different representation.
- \*The Chair. Thank you. Thank you. Well, I really
- 1225 appreciate you all being here and sharing your insights. So
- we're going to stay committed to getting this oversight
- 1227 accomplished and getting us back on track.
- 1228 I yield back.
- 1229 \*Mrs. Lesko. Yes. Now I would recognize the ranking
- member of the full Committee of Energy and Commerce, Mr.

- 1231 Pallone, for five minutes of questioning.
- 1232 \*Mr. Pallone. Thank you, Madam Chairwoman. The
- 1233 testimony from today's panel makes it clear why congressional
- 1234 action was necessary to provide HRSA with new authorities to
- modernize the structure and operation of the OPTN through
- 1236 passage of the bipartisan Securing the U.S. Organ Procurement
- 1237 and Transplantation Network Act, but -- and statutory
- language dating back to the creation of the OPTN all but
- 1239 guaranteed that a single contractor, in this case UNOS, would
- 1240 be awarded the entire OPTN contract in perpetuity, preventing
- 1241 any opportunity for competition or incentive to innovate.
- 1242 And allowing OPTN management to be broken up into multiple
- 1243 contracts lets HRSA make awards based on which applicant will
- 1244 provide the highest quality service for each part of the
- 1245 system.
- 1246 So let me ask Dr. Karp, what have been some of the
- 1247 drawbacks of having UNOS manage all facets of the OPTN?
- 1248 \*Dr. Karp. The transplant system has just gotten way
- 1249 too big. There is not enough expertise on logistics.
- 1250 There's not enough expertise on policy. There's not enough
- 1251 expertise on ethics. And so this small group is trying to
- manage this enormous system, and they're just overmatched.
- 1253 \*Mr. Pallone. All right. So one of the first steps
- 1254 towards implementing reforms, HRSA issued contract
- 1255 solicitations to conduct full reviews of key functions of the

- 1256 OPTN, and so let me go to Dr. Roach.
- 1257 As a patient advocate, what are you watching for as HRSA
- is issuing these transitional contracts to examine current
- 1259 OPTN functions and propose improvements, if you would?
- 1260 \*Dr. Roach. Yes. So we are making sure HRSA should be
- 1261 prioritizing patient-centricity. So every decision should be
- 1262 evaluated based on the impact on those waiting for
- 1263 transplants. We're looking for transparency, regular, clear
- 1264 communication with the public in both the public and
- 1265 stakeholders. We're looking for data-driven decision-making,
- 1266 so utilizing comprehensive and accurate data to guide policy.
- 1267 We want equity. We want flexibility. So we want a system
- 1268 that can adapt to future technological advances. And we want
- 1269 stakeholder engagement, so continuously involving patients,
- 1270 doctors, medical professionals, donors, and other
- 1271 stakeholders in the planning process.
- 1272 \*Mr. Pallone. Well thank you. But Dr. Roach, how --
- 1273 just in general, how would increased competition for OPTN
- 1274 operations benefit patients?
- \*Dr. Roach. I think that if you have competition,
- 1276 people are more willing to introduce new technologies, people
- 1277 are more willing to do things in a different way that could
- 1278 benefit patients. Having 1 person do the same thing for 40
- 1279 years, does it give them impetus to change for new
- 1280 technologies to benefit patients? I think that there could

- 1281 be some cost savings by introducing competition. So I think
- that, overall, it would be good for patients.
- 1283 \*Mr. Pallone. All right. Now, how -- let me ask you
- one more question. How can multi-vendor infrastructure make
- 1285 the OPTN more functional and responsive to patient needs, if
- 1286 you will?
- 1287 \*Dr. Roach. Well, I think that it allows for different
- 1288 expertise to be brought in, so different aspects of organ
- donation and transplantation you can bring in multi-vendors.
- 1290 People that have expertise in one area might not have it in
- another, so having multiple vendors to do that, I think, will
- 1292 benefit patients. I think it will just foster innovation, I
- think, which can only be good for patients, new technologies,
- 1294 new methods and things. And I think that -- yes. So I think
- 1295 -- and I think that competing on performance will also only
- 1296 help patients.
- 1297 \*Mr. Pallone. Okay. Well, thank you.
- You know, obviously, the bipartisan law directs HRSA to
- 1299 make significant changes to how the OPTN has been structured
- and managed for decades, and I am just hoping that we
- 1301 continue to conduct bipartisan oversight as this
- implementation continues, and also support the funding level
- that the agency needs to successfully implement the law and
- 1304 create an OPTN that prioritize patient safety.
- But thank you, I thank the panel.

- 1306 Thank you. I yield back, Madam Chair.
- \*Mrs. Lesko. Now I call on myself for five minutes of
- 1308 questioning until some other members arrive.
- You know, your testimony about donors that are still
- alive and the one yelling, "Help me,'' or mouthing, "Help
- 1311 me,'' is absolutely terrifying. And I used to serve in the
- 1312 Arizona state legislature before coming to Congress, and I
- 1313 think every year out on the lawn at the state capitol the
- 1314 Arizona Donor Network had a big event and -- to encourage
- 1315 people to sign up for the donor list. And if word got out to
- 1316 more people that these type of things were happening, I think
- there would be less donors to sign up. So we need to
- 1318 continue to work to try to improve this.
- 1319 So my question to each one of you. We have four minutes
- 1320 left. In one minute each, if you stood in an elevator with a
- 1321 Congress member, tell that Congress member, me, what we can
- do as Congress members. We have already passed a law. What
- 1323 can we do to change this?
- \*Mr. Segal. I think a very good first step is, as a few
- of us have testified, de-conflicting the OPTN board and
- 1326 moving to board appointments, including -- because, as Dr.
- 1327 Karp testified, the MPSC has always been a captured body.
- 1328 That is the organization that's supposed to investigate these
- 1329 patient safety claims. If there were a functioning MPSC and
- they were meaningfully investigating these claims, including

- so that people felt comfortable even bringing these claims to
- the MPSC in the first place, that would be an excellent
- 1333 deterrent.
- And the other point that I will make is there is no
- 1335 clinical licensure requirements that CMS, Center for Medicare
- and Medicaid Services, has ever imposed on OPO staff that are
- interacting with donor patients. I will tell you I had an
- 1338 Uber driver when I was in Los Angeles a couple of weeks ago
- 1339 who asked me what I did a couple of months ago, and I said
- 1340 something about organ donation, and he told me that he, in
- 1341 his -- as a side job from his Uber job does organ recoveries
- 1342 for the local OPO there. And it just was astounding to me
- 1343 that my Uber driver is part-time doing organ recoveries. And
- 1344 I think we need to professionalize this.
- 1345 \*Mrs. Lesko. Sir?
- 1346 \*Dr. Cannon. We need to recognize the work that the
- 1347 best-performing OPOs do. Until recently we haven't even been
- 1348 able to know that because the metrics were captured. But
- 1349 now, with the CMS work, we can. And spread the best
- 1350 practices of the OPOs who are out there really doing the job
- 1351 well, and quit shielding the ones who are under-performing.
- 1352 Right now the system is meant to protect institutions,
- transplant centers, and OPOs. All metrics and all regulation
- needs to be centered on patients and what's best for them.
- The MPSC has had the same problem. They impose metrics

- on transplant centers that aren't patient-centric, and they
- don't -- and they have said they don't have the staff, the
- 1358 time, or the energy in order to investigate every complaint.
- 1359 And that needs to be changed.
- 1360 \*Mrs. Lesko. Thank you.
- \*Dr. Karp. I'll be quick. People and process. You got
- to get the right people in place, and you have the right
- 1363 process. And we're working towards that because the day-to-
- day, minute-to-minute decisions, you can't legislate those.
- 1365 But you have to set -- get the right people in place and get
- the right process in place so that complaints can be
- addressed and the system can improve itself.
- 1368 \*Mrs. Lesko. So we have already passed law, and it
- 1369 seems like things aren't changing. And so, I mean, we have
- 1370 funding. We -- but I would hate not to fund something as
- important as this. So that is why I am trying to get to the
- 1372 root. Like, what do we do next besides complain, have
- 1373 hearings?
- 1374 You, sir.
- \*Dr. Roach. So yeah, I would -- I mean, I would just
- 1376 continue to put pressure on both CMS and HRSA, actually, to
- 1377 hold the OPOs and OPTN accountable, make sure the data is
- 1378 being published, everything is transparent. I feel like
- 1379 transparency is very important for this so that patients, our
- 1380 patients and everyone else, can see what's going on.

- 1381 And I think that -- I just think continued pressure, and
- also just make sure that they have the funding to have their
- oversight and continue to be able to hold these organizations
- 1384 accountable.
- \*Mrs. Lesko. Thank you, all of you. This is very
- interesting. And I am kind of thinking, like, well, we need
- 1387 to publicize it, but we kind of don't want to publicize it
- 1388 because then we would hurt the number of people that are
- 1389 actually going to donate their organs. So we are kind of --
- 1390 this is a problem. And I thank you for being here and
- 1391 testifying.
- And with that I yield back. Next I recognize
- 1393 Representative Schakowsky for her five minutes of
- 1394 questioning.
- \*Ms. Schakowsky. Thank you, Madam Chair.
- So in Illinois, my state, approximately 28 people die
- 1397 every month who are waiting for an organ transplant, and
- 1398 nearly 4,000 people are on a waiting list in Illinois. And
- 1399 this is a real problem right now for so many people.
- I am really glad that the Congress actually took action
- 1401 and passed some legislation that I understand is really just
- 1402 now going into effect and being implemented. And one of the
- 1403 major changes has been to create an independent board of
- 1404 directors. So I wanted to ask Dr. Cannon.
- 1405 How do you anticipate that this change is going to at

- 1406 least begin to make the kind of changes that we need?
- \*Dr. Cannon. Right now it's not, because we have the
- 1408 same people on the board. You have -- as Dr. Karp said, you
- 1409 have to have the right people in, and you have to have
- 1410 oversight. HRSA needs to do their job and tell the OPTN to
- 1411 do theirs.
- So we need to start with appointed board members who are
- 1413 patient-centric and do not have significant conflicts of
- interest, and then it can start to do its job.
- 1415 \*Ms. Schakowsky. So none of this has happened right
- 1416 now. We passed a law, and so far there is no change in the
- 1417 personnel?
- \*Dr. Cannon. As Mr. Segal noted, no, ma'am. The --
- 1419 much of the independent OPTN board has previously served in
- 1420 the UNOS and oversight board. The current --
- \*Ms. Schakowsky. And what would you recommend that we
- 1422 be doing now to move things along?
- \*Dr. Cannon. We need to be appointing truly independent
- 1424 board members to both the OPTN and the contractor.
- \*Ms. Schakowsky. Okay. Well, we better get going on
- 1426 this.
- I want to ask Dr. -- what is it, Karp -- a question.
- 1428 Where are you? Okay, there you are.
- I know that 80 percent of organ transplant patients are
- in urban areas. And I wanted to ask you, what are we doing

- 1431 to make sure that we can reach people outside of the urban
- 1432 areas, and make sure that they become eligible and get
- 1433 treated?
- \*Dr. Karp. Yes, it's such an important question, and
- it's something that I wrestle with on a regular basis.
- 1436 We had a transplant center in the eastern part of
- 1437 Tennessee that closed, served a rural population, and that
- 1438 population is highly disserved. And so this has to be part
- 1439 of a national policy that we need to have these smaller
- 1440 centers, we need to keep them open. We need to understand
- that they're just honestly not going to be able to give the
- 1442 same type of -- the same degree of care, potentially, as a
- 1443 major urban center, but they're very important, and they need
- 1444 to stay open. And that's something that, really, the OPTN
- and UNOS hasn't given any thought to, honestly. And it's
- 1446 very upsetting.
- 1447 \*Ms. Schakowsky. We need to work on that. Thank you.
- 1448 Mr. Segal, I wanted to -- I have a question for you.
- 1449 What has OPTN done to protect the privacy of the patients?
- 1450 There was a big breach that happened last year, and there
- 1451 were -- how many thousand -- 1.2 million patients had their
- 1452 information -- was released. So what can we do?
- 1453 \*Mr. Segal. Sure, thank you for the question. And I'll
- 1454 add a little bit of context to what this information is. It
- includes Social Security numbers, your sexual history, your

- 1456 mental health history. This is about as sensitive data as
- 1457 you could possibly imagine.
- 1458 UNOS has been in place as the contractor overseeing this
- since 1986. There was a United States Digital Service report
- that was published in 2021 that found enormous deficiencies
- in UNOS's technology, so much so that the Senate Finance
- 1462 Committee actually wrote to the Biden Administration, urging
- them to address this as a matter of national security.
- And I think the problem is that not only is UNOS, by
- 1465 virtue of their monopoly status, never had to get better or
- do better, they just aren't the provider to do it, but they
- have lobbied aggressively against the reforms that would
- 1468 enable competition. And I forget which of my panelists along
- 1469 with me made the point that they've done everything they can
- 1470 to undermine potential competitors, including by making
- 1471 transitions as difficult as possible.
- \*Ms. Schakowsky. Okay, we have a lot of work to do.
- 1473 And with that I yield back.
- \*Mrs. Lesko. We sure do have a lot of work to do.
- I would recognize Dr. Burgess for five minutes of
- 1476 questioning.
- 1477 \*Mr. Burgess. Thank you, Madam Chair, and thanks to our
- 1478 witnesses for being here. I apologize for being out of the
- 1479 room for some of this. So if anything I ask is duplicative,
- 1480 I ask your forbearance. We have got three hearings going on

- in three different rooms, three different buildings, which is
- 1482 sort of par for the course up here.
- 1483 Mr. Segal, I appreciate you being here. I appreciate
- 1484 all of you being here, and I appreciate your testimony. Mr.
- 1485 Segal, as I read through your testimony, I mean, some of the
- 1486 most startling allegations that were brought to you by
- 1487 whistleblowers -- and I -- again, I apologize for not being
- 1488 here when you submitted your testimony. But rampant Medicare
- 1489 fraud, unsafe patient care, harvesting of organs from
- 1490 patients who whistleblowers believe would otherwise have
- 1491 survived? I mean, this is all pretty -- really serious stuff
- that the committee and the agency really should want to drill
- 1493 down on, and I appreciate you bringing these forward. And it
- 1494 has not been without some personal cost to you. Is that not
- 1495 correct? Do I understand that correctly?
- 1496 \*Mr. Segal. Yes, sir. That's correct.
- \*Mr. Burgess. And there has been -- I mean, you
- 1498 referenced in your testimony that you actually became under
- 1499 some criticism from outside sources who published op eds and
- 1500 suggested that there may be things wrong with you, rather
- 1501 than with the system. Is that a fair assessment?
- 1502 \*Mr. Segal. That's correct. And there have been times
- when I felt at fear for my personal safety.
- \*Mr. Burgess. So in light of that, Madam Chair, I --
- 1505 and it took me some time to find this. It wasn't intuitively

obvious to the casual observer. But I wanted to submit for
the record the op ed that was written criticizing Mr. Segal
for bringing forward to Congress what I consider very, very
serious allegations, and one which this committee, in
particular -- I have been on this committee a long time, and
these are some of the most serious allegations that I have

1512

seen.

- Look, we all are concerned about the fact that we can't 1513 really pay for all the Medicaid and Medicare that we have 1514 1515 promised people. And then you talk in here about rampant Medicare fraud. I mean, we should be interested in that. 1516 Every dollar that we spend inappropriately in Medicare, every 1517 1518 dollar that we spend that we shouldn't have to spend, there is actually -- because of interest rates being so high, it 1519 actually costs a dollar and a half. So, I mean, the problem 1520 got magnified over the past several years because of the 1521 effects of inflation. But then the damage to patients, the 1522 1523 damage to the credibility of the system in which you all work, I mean, that's just -- I almost don't know how you 1524 1525 recover from that.
- Now, it does seem to me that HRSA seems to pop up in all the wrong places in oversight work that this committee does, whether it be 340B, whether it be Federally Qualified Health Centers. HRSA doesn't really seem to be doing the job of oversight that the agency should. So do you all have any

- 1531 suggestions for us about how we might -- I don't want to make
- 1532 HRSA overbearing in your daily lives, but at the same time it
- seems like they need to be doing a better job.
- So I will just open it up to the entire panel, starting
- 1535 with you, Mr. Segal, and we will work our way down.
- \*Mr. Segal. Sure. So I think we've talked through a
- bunch of the things today that I think HRSA can do, including
- 1538 -- and especially moving to board appointments for the OPTN
- to get the right people, unconflicted people, in place.
- I'll also point out --
- \*Mr. Burgess. Let me just ask you, is it HRSA that
- makes the appointments?
- 1543 \*Mr. Segal. So there have never been board
- 1544 appointments. This is a major seismic shift reform that
- we're advocating for that we think would help durably improve
- the system, rather than rely on Congress to hold a hearing
- 1547 every time there's a problem.
- 1548 \*Mr. Burgess. Good.
- \*Mr. Segal. One of the other very important things --
- and I'll leave time for the other panelists -- is OPOs -- you
- 1551 had mentioned Medicare fraud, picking up on my mentioning of
- 1552 Medicare fraud.
- OPOs are one of only two major programs left in health
- 1554 care that operate on what's called a cost reimbursement
- 1555 basis. They're essentially fully reimbursed for all costs,

- 1556 even costs unrelated to patient care. And even if a provider
- is very poorly managed -- most of health care used to work
- this way, you probably know this, we moved away from it in
- most other places because there was a lot of Medicare fraud,
- and we have left OPOs with this system, and I think we need
- 1561 to move away from it.
- \*Mr. Burgess. Dr. Cannon?
- \*Dr. Cannon. You have some very good and dedicated
- 1564 people within HRSA who want to make this reform work, but
- they're being hindered by others inside the agency. So find
- those who want change, empower them, and clean house with the
- ones who don't.
- \*Dr. Karp. Having served on the board, I can say that
- 1569 my feeling was always that HRSA was just overmatched. You
- 1570 have 40 board members, you have a multi-million-dollar
- 1571 organization basically dictating to one or two regulators
- 1572 what the policy should be, and they were just overwhelmed.
- 1573 \*Mr. Burgess. I see.
- 1574 Mr. Roach, Dr. Roach?
- \*Dr. Roach. And I'd just say quickly I agree with
- 1576 everything they said. There's dedicated people in HRSA.
- 1577 Make sure we support them, give them the oversight.
- 1578 And also, just transparency, transparency, transparency.
- 1579 That's one of the things that we want for our patients.
- 1580 \*Mr. Burgess. All right. Well, it is just criminal

1581	that organs are not being used when the waiting lists are so
1582	long, and then we all know that lives are lost.
1583	So thank you, Madam Chair. I will yield back.
1584	*Mrs. Lesko. Yes. And without objection, your article
1585	will be recorded.
1586	[The information follows:]
1587	
1588	**************************************

- \*Mrs. Lesko. And now I call on Mr. Tonko for five minutes of questioning.
- \*Mr. Tonko. Thank you, Madam Chair, and thank you to the witnesses for being here today.

I am glad the subcommittee is holding this hearing,
because the OPTN system is too important for so many people
to tolerate persistent inefficiencies. For many it is a
matter of life and death. The transplant waiting list has
more than 100,000 patients, and studies show that the number
of available organs is likely much higher than the number
procured for transplant.

One of my constituents, Keith Plummer from Saratoga 1601 Springs, New York, shared this, and I quote, "There is 1602 nothing more disheartening than to be called for a transplant 1603 1604 and have it canceled due to complications. We want -- we went through this three times when UNOS changed boundaries 1605 for centers to draw organs. This dropped me from top 3 on 1606 the list down to 180 to 200. This drop translated into 1607 adding about four years to my waitlist time. That is when my 1608 1609 daughter stepped in and we did the paired exchange to get me a kidney. Under the old system we lost about 20 percent of 1610 the kidneys harvested, but with the changes that number 1611 appears to be dropping. With the new system patients have 1612 1613 much more transparency as to how the list works and where 1614 they stand on it. These are little things, but so important

- 1615 when waiting for the gift of life."
- So Dr. Karp, what are the major challenges to procuring
- 1617 enough organs to meet the needs of transplant-eligible
- 1618 patients?
- And how can we begin to address some of those given
- 1620 challenges?
- \*Dr. Karp. I think there are two major issues. One is
- the performance of the Organ Procurement Organizations. And
- as we know, as you have quoted the research, there are many
- more organs out there. We need to find them. We need to
- 1625 hold the OPOs accountable for getting them.
- The other piece is on the discards. And so the discards
- 1627 are tricky because I don't want a regulator getting in --
- 1628 somebody other than a physician getting involved in that very
- 1629 personal decision between the doctor and the patient about
- 1630 whether or not to accept an organ. But there are centers who
- 1631 routinely will use organs that are, let's say, have higher
- 1632 risk. And those centers need to be preferentially offered
- 1633 those kidneys. Right now there's a list of 100 centers every
- 1634 time there's a kidney available. And the OPOs have to go
- 1635 through every one of those centers to get a decline, knowing
- 1636 that most of those centers would never use a kidney like
- 1637 this.
- And so the efficiency in the system is something that
- needs to be addressed, and we know how to do that. We just

- 1640 have to do it.
- \*Mr. Tonko. And Dr. Karp, how could more timely and
- better information for health care providers and patients
- 1643 minimize inefficiencies or waste in the system?
- \*Dr. Karp. I can tell you just about a month ago that I
- 1645 had accepted a liver from Chicago, and was told the organ was
- 1646 going to get there at a certain time. And I'm waiting and
- 1647 waiting and waiting, and the organ doesn't show up. It
- 1648 doesn't show up. And I call up and they say, "Well, the
- 1649 courier never showed up.''
- I said, "Well, what are we going to do now? Well, we'll
- 1651 find a new courier.'' That was three hours later. So I
- 1652 think as was mentioned by -- maybe by Ms. Castor that we have
- 1653 -- we can find out where our socks are, but we don't know
- where our kidneys are, that's crazy.
- 1655 \*Mr. Tonko. Okay, and I thank you for the answer.
- 1656 I am also interested in how communication and
- 1657 coordination with patients can be improved. So Dr. Roach,
- 1658 what do you hear about patients' typical experiences trying
- 1659 to access information about their health care from the OPTN
- 1660 network?
- \*Dr. Roach. I mean, I think that there's very little
- 1662 communication between the networks and the actual patients.
- 1663 Like I said before, we have patients have organs declined on
- 1664 their behalf. They have no idea that that's happening. And

- 1665 I just think that more transparency would allow for a better
- 1666 conversation between a physician and a patient. They could
- talk about what types of organs they're willing to look at,
- 1668 they can go maybe look at other centers. And I just think
- that the transparency is so important to having honest
- 1670 communication between a physician and the patient.
- And then also, I just think that we just need to make
- sure that, yes, we want efficiency in the system to make sure
- 1673 that organs are getting transplanted, but we want to make
- 1674 sure that we also just monitor that to make sure that certain
- 1675 types of patients aren't being disadvantaged by taking order
- 1676 -- allocations out of sequence in order for -- in order to
- increase efficiency. We definitely want more organs
- 1678 transplanted, but we just want to make sure that it's done in
- 1679 a transparent manner, and that there's data on the types of
- 1680 people that are getting transplants.
- 1681 \*Mr. Tonko. Well, I understand it is difficult for many
- 1682 to navigate the current organ transplantation system,
- 1683 especially those who are suffering from organ failure. But
- 1684 Dr. Roach, what are the specific challenges in keeping
- 1685 patients informed about their eligibility status or updates
- 1686 on their waitlist position?
- 1687 And how can a reform system overcome those challenges?
- \*Dr. Roach. Well, I think that some of the challenges
- 1689 are means of communication. I think some patients -- I think

- 1690 we have to use different types of technology to make sure
- 1691 that we have patients able to access their information. I
- think we need more communication. I think we need more
- 1693 frequent communication. Sometimes it's hard to get patients
- 1694 to come in to talk about it.
- And so I think just being able to reach out more, some
- 1696 patients have -- are able to look at their computer, some
- 1697 patients aren't, and things like that. And so I just think
- 1698 that more frequent communication, more transparency is what's
- 1699 helpful.
- 1700 \*Mr. Tonko. Thank you so much.
- 1701 And Madam Chair, I -- oh, Mr. Chair now -- I yield back,
- 1702 but also would express to the subcommittee that I hope we can
- 1703 move the Charlotte Woodward Organ Transplant Discrimination
- 1704 Prevention Act, which is incredibly important to many. Thank
- 1705 you --
- 1706 \*Mr. Griffith. [Presiding] I thank the gentleman --
- 1707 \*Mr. Tonko. -- and I yield back.
- 1708 \*Mr. Griffith. -- and now recognize Mr. Palmer for his
- 1709 five minutes, and have to say a public thank you. He let me
- go in front of him on Energy, which allowed me to get my
- 1711 questions done and get back up here. So thank you, sir.
- 1712 \*Mr. Palmer. It has been a busy day, Mr. Chairman.
- 1713 \*Mr. Griffith. It has been. Yes, sir. Thank you.
- 1714 \*Mr. Palmer. So I appreciate the witnesses being here

- 1715 this morning.
- I have got some concerns about the oversight and
- 1717 accountability for the Organ Procurement Organizations and,
- 1718 Dr. Cannon, in particular, in regard to the impact on rural
- 1719 communities.
- You are -- you have done a great job at the University
- of Alabama Birmingham, and I appreciate you being here. But
- do you have any insights into what we could do to improve
- 1723 oversight and accountability?
- \*Dr. Cannon. We need to start by recognizing that these
- 1725 people exist and are important. I mean, people from rural
- 1726 areas, rural states like where you and I are from, have
- 1727 routinely been dismissed. They've been called "imaginary
- 1728 patients.'' The MPSC once voted to change its charge to
- include taking care of patients who have not made the waiting
- 1730 list, but all patients with organ failure. They voted
- unanimously to approve this, and were then told by the board
- that they couldn't do it, and they had to revote.
- You need a system that recognizes all patients with
- 1734 organ failure to start because, really, those most penalized
- and facing challenges in access to the waitlist are rural
- 1736 patients.
- 1737 \*Mr. Palmer. Do we -- what is the situation in regard
- 1738 to the availability of organs?
- 1739 Do we have enough organs available to meet the needs of

- the population, whether it is urban or rural?
- \*Dr. Cannon. We don't have enough organs available
- 1742 right now. Through the use of new technology and also
- improvements in OPO performance, I think we could. We need
- 1744 to support new technologies like normothermic perfusion.
- 1745 That's greatly increased access for our patients. And we
- 1746 need to stop having allocation policies written by special
- interests that favor larger urban centers.
- 1748 \*Mr. Palmer. When you say that the policies are written
- 1749 by special interest groups, is there a role for Congress in
- 1750 addressing that?
- \*Dr. Cannon. Yes, there is. The role, I think, would
- be to make sure the board is independent and not driven by
- special interests, as I believe we've all said up here so
- 1754 far. Yes, sir.
- 1755 \*Mr. Palmer. Yes. Well, I grew up in Hackleburg,
- 1756 Alabama. I don't know if you have ever had a patient from
- 1757 Hackleburg. And I am a potential organ donor at some point
- 1758 at the end of my life. And I would like to think that there
- was no politics, there was no special interest, that if
- someone from where I grew up needed an organ they would be
- able to get it, that their probability of survival would be
- 1762 as good as anybody else.
- And I do appreciate what you are doing through the
- 1764 University of Alabama.

Dr. Karp, Federal authorities are actively investigating 1765 1766 OPO organizations in at least five states, and one piece of the investigation appears to be whether any of the non-profit 1767 OPOs have violated the Federal False Claims Act by knowingly 1768 1769 billing Medicare for unallowable costs. And this is a big issue with me, because we are sending out about \$100 billion 1770 a year in improper payments on Medicare alone, and another 50 1771 billion on Medicaid. How does this fraud affect patients, 1772 and what does the OPTN do to prevent fraudulent claims? 1773 1774 \*Dr. Karp. I can't comment on this particular case, but of course the -- I can't comment on this particular case, 1775 but, of course, taking money out of the system is a disaster. 1776 1777 These transplants are expensive. They save an enormous amount of money, I would mention, compared to dialysis, a 1778 1779 kidney transplant for example. But taking money out of the system and -- is terrible. 1780 \*Mr. Palmer. I think this is something, Mr. Chairman, 1781 1782 that we need to look into again, and follow up on this. Mr. Segal, given your advocacy for transparency and 1783 1784 equal access in organ procurement system, how can the modernization initiative specifically address disparities 1785 that rural patients face in accessing organ transplants? 1786 And what role should accountability and transparency 1787 1788 play in ensuring that treatment for all patients, regardless of where they live?

- And is there -- and do you have any recommendations for Congress? I mean, that is why we are here discussing this
- 1792 with you guys.
- 1793 \*Mr. Segal. Yes, thank you for the question. I'll pick
- up on something that Dr. Karp said in his opening testimony.
- There are enough organs available, theoretically.
- 1796 Certainly not currently actualized by the current system, but
- theoretically, to eliminate the waiting list for every organ
- 1798 category other than kidney. But what we -- and to -- it
- would significantly decrease the need for kidney transplants.
- 1800 The best way to address inequities is to increase the
- 1801 pie. There are enough organs for all of the patients, other
- 1802 than for kidneys, and we need to stop getting in fights over
- 1803 who has access to them, but make sure there are enough organs
- 1804 available for all of them.
- 1805 And the biggest choke point has been the complete
- 1806 failure of CMS to regulate and oversee OPOs to ensure that
- 1807 they are capturing anywhere close to the potential of the
- 1808 organs that are available.
- 1809 \*Mr. Palmer. Mr. Chairman, this -- it is really
- 1810 disappointing to me, considering the loss of access to health
- 1811 care in rural areas, and then you compound that with, I
- 1812 think, the prejudice that exists in organ transplant
- 1813 opportunities. So I think it is something that we need to
- 1814 continue to look into.

- 1815 And again, I thank the witnesses for being here, and I
- 1816 yield back.
- \*Mr. Griffith. I thank the gentleman for his comments
- 1818 and his questions, and now recognize Dr. Ruiz for his five
- 1819 minutes of questioning.
- 1820 \*Mr. Ruiz. Thank you, Mr. Chairman.
- 1821 Access to health care in our country continues to be
- 1822 plagued by economic, racial, and geographic disparities.
- 1823 Unfortunately, this is also the case with the Organ
- 1824 Procurement and Transplantation Network, or the OPTN.
- 1825 Marginalized patient populations faced increased
- 1826 barriers to access to the National Organ Transplantation
- 1827 System. For example, according to data from the Health
- 1828 Resources and Services Administration, in 2020 about 30
- 1829 percent of Hispanic patients on the waiting list received
- organ transplants, compared to 48.8 percent of White patients
- 1831 on the list. Additionally, White patients were much more
- 1832 likely than Black patients to receive an organ transplant
- 1833 from a living donor.
- 1834 Dr. Roach, the Kidney Foundation has actively promoted
- 1835 equity in kidney care. What are some of the specific
- 1836 obstacles that patients of color face in the transplant
- 1837 process that lead to these disparities?
- \*Dr. Roach. So there's a number of -- so you mentioned
- 1839 the decreased transplantation. But I would say that even

- 1840 getting to the waitlist and getting referred to a transplant
- 1841 center. There's significant data showing that Black and
- 1842 Hispanic patients aren't referred as -- to transplant centers
- 1843 at a high level. So just getting on the waitlist is the
- 1844 first obstacle.
- And then, once they're on the waitlist, you're right,
- 1846 they get transplanted at a lower rate. There's been efforts
- 1847 to try and change that, but we don't think there's been
- 1848 enough. We don't -- and we think that more has to be done to
- 1849 encourage that.
- I think one of the ways to do that is to increase organ
- 1851 donation from Black and Hispanic donors. I think that a lot
- 1852 of times the OPOs have been overlooking those potential
- 1853 donation possibilities, not approaching patients, not --
- 1854 again, not maximizing the amount of organs that we get.
- 1855 And then I also think -- this isn't specifically about
- 1856 this, but I think that one of the things that we espouse is
- 1857 living donation, and that we encourage and -- Black and
- 1858 Hispanic patients donate at a lower rate for living donation,
- 1859 too. Living donors, kidneys typically last longer because a
- lot of times they're related to the patient and they're also
- 1861 living.
- But there's lots of barriers for patients -- for donors
- 1863 to be able to give that gift of life to someone they know or
- 1864 to someone they don't know in an altruistic thing, lost

- 1865 wages, transportation. And we need to support that, too.
- 1866 \*Mr. Ruiz. How about in rural communities, regardless
- 1867 of race, what are the barriers there?
- 1868 \*Dr. Roach. So rural communities are -- you have to
- 1869 transport yourself to a transplant center. It's difficult.
- 1870 \*Mr. Ruiz. Is OPTN well represented in rural
- 1871 communities?
- 1872 Are they even seeking to recruit potential organ
- 1873 donations in rural areas?
- \*Dr. Roach. I think that it has been -- it has not been
- 1875 an area of focus in the past. I think that -- I think it
- 1876 could be improved. So, yes, I definitely think --
- 1877 \*Mr. Ruiz. In your opinion is more data needed to
- 1878 measure the impact of these disparities on patient care?
- \*Dr. Roach. Yeah, we're always in favor of more data,
- 1880 more transparency.
- 1881 I do think that, as we implement these changes, we need
- 1882 to make sure that we're evaluating them for the effect on
- 1883 marginalized populations, whether they're Black, Hispanic,
- 1884 rural patients. Pediatric patients are another area that we
- 1885 need to make sure -- because they have specific needs.
- So more data, and we need to be monitoring this closely
- 1887 as these changes are made.
- 1888 \*Mr. Ruiz. Okay. How about internet connectivity and
- 1889 other factors for rural areas?

- \*Dr. Roach. So we believe that Internet connectivity is 1890 1891 a very important aspect to receiving care. It improves the ability to get telehealth, it improves the ability to 1892 communicate about your status on the waitlist. So I think 1893 1894 it's essential that we are ensuring that these people are getting access to broadband. We think telehealth is the way 1895 1896 to improve care and to reach more populations and have them 1897 more -- have access to all types of care, including
- \*Mr. Ruiz. As part of its modernization initiative,

  HRSA has announced that it has begun requiring data reporting

  on demographic-specific outcomes in an effort to boost

  accountability and enable more equitable practices that

  better serve all patients.

transplant.

- Dr. Karp, what specific steps should HRSA take to make sure that a reformed OPTN is properly equipped to address health disparities and inequities?
- \*Dr. Karp. Yes, so I'll say that the OPTN UNOS made a
  decision probably a couple of years ago that they were going
  to look at equity to transplant access as after you got onto
  the list. As my colleagues have said, that's absurd. And so
  you need to understand that that is not what equity is.
- And then the data, the data, the studying and making

  1913 sure that there is actually access, equal access, which right

  1914 now there is not.

- 1915 \*Mr. Ruiz. Okay. Well I appreciate it, and I yield
- 1916 back my time. Thank you.
- 1917 \*Mr. Griffith. The gentleman yields back. I now
- 1918 recognize the gentleman from North Dakota, Mr. Armstrong, for
- 1919 five minutes of questioning.
- 1920 \*Mr. Armstrong. Mr. Segal, you come from a patient
- 1921 family. Can you tell us why so many patient safety lapses
- 1922 are never reported to the OPTN?
- 1923 \*Mr. Segal. I think the biggest issue is that
- 1924 whistleblowers rightfully have no confidence that the OPTN
- 1925 would do anything with allegations that are brought to them.
- 1926 And I have a lot of friends who have tried to bring
- 1927 allegations and have suffered severe retaliation.
- 1928 \*Mr. Armstrong. What kind?
- 1929 \*Mr. Segal. I saw career-limiting and, in some cases,
- 1930 career-ending. I have a very good friend who brought a claim
- 1931 to the MPSC about -- MPSC being the body that is supposed to
- 1932 evaluate this -- about inappropriate practices by two
- 1933 surgeons. They were pushed out of their job shortly after
- 1934 making that claim. And then, within just a few weeks, the
- 1935 two surgeons about whom he brought that claim were promoted
- 1936 to serve on the MPSC. And people see this happen and decide
- 1937 it is not worth it to bring the claim next.
- 1938 \*Mr. Armstrong. What is the OPTN's whistleblower
- 1939 protection policy?

- 1940 \*Mr. Segal. So the OPTN recently finalized their first-
- 1941 ever whistleblower protection policy, and they have
- 1942 celebrated it as a win. But what it does is it protects the
- 1943 OPTN, rather than protecting the whistleblowers.
- 1944 And I'll just bring this into Technicolor. If you bring
- 1945 a claim to the OPTN, it is reviewed by the OPTN president.
- 1946 That is currently Dr. Rich Formica. Dr. Rich Formica has
- 1947 been --
- 1948 \*Mr. Armstrong. He refused to testify today, right?
- 1949 \*Mr. Segal. He had something more important to do
- 1950 today, apparently.
- 1951 He has been written about in investigative journalism as
- 1952 having been one of the perpetrators of retaliation. So if I
- 1953 were going to bring a claim to the OPTN about being
- 1954 retaliated against, it would be reviewed by the person who's
- 1955 leading the retaliation. This is absurd, to use Dr. Karp's
- 1956 word.
- 1957 \*Mr. Armstrong. And we have serious witnesses, this is
- 1958 a serious hearing, this is a serious committee. And we can
- 1959 talk about efficiency in the system, transparency of the
- 1960 process, you know, interagency coordination, better data
- 1961 management. But we are kind of burying the lead here a
- 1962 little bit.
- I mean, we have -- and to be clear, these are
- 1964 allegations. But, like, we have allegations of overdoses

- 1965 being treated as heart attacks, people being wheeled in while
- 1966 they are still alive. You said you fear for your public --
- 1967 you, like, fear for your physical -- like, I travel back and
- 1968 forth to North Dakota a lot. And the one thing I don't do is
- 1969 work on airplanes. So I read fiction novels and watch, like,
- 1970 streamed movies. Like, this -- like, these things are --
- 1971 like, it is like a bad Netflix movie.
- 1972 And I mean, do we think -- I mean, these are -- and
- 1973 again, I want to be clear, I spent 10 years of my life in a
- 1974 courtroom. Allegations are not proof. I mean, we know all
- 1975 of that. But do we think these are isolated -- is it
- 1976 possible this stuff is actually happening?
- 1977 \*Mr. Segal. I will say the Washington Post earlier this
- 1978 year ran a front page story. The Department of Justice doing
- 1979 is doing a sweeping investigation into the organ donation
- 1980 system.
- 1981 I think one of the frustrations that I've had, candidly,
- over the last 5 years, 10 years doing this advocacy is that
- 1983 this has been viewed largely as a policy problem. And I
- 1984 think this is a problem of systemic corruption which is
- 1985 enabled by monopolism and opacity.
- 1986 \*Mr. Armstrong. So why the corruption? I mean, like, I
- 1987 understand the framework in which it can occur. What is the
- 1988 motivation?
- 1989 \*Mr. Segal. There was a -- there was a two executives

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from the -- actually, the Alabama OPO that were sent to
1990
1991
      Federal prison in 2012 for 14 months for a kickback scheme
      with a local funeral home. The whistleblower, actually, CBS
1992
      news did a story about him. He said that he and his
1993
1994
      threatened -- and his parents were threatened with being
      "cremated alive.'' The OPO executive who was sent to Federal
1995
      prison -- this is from memory, this is directionally right,
1996
1997
      it may not be the exact words, but he said, "There's too much
      money and there is too much unregulated in the system.''
1998
1999
           As I mentioned to Congressman Burgess, OPOs are one of
      the only systems left in -- programs left in Medicare that
2000
      operate on a cost reimbursement basis. They have unlimited
2001
2002
      taxpayer resources, and OPO executives do not have to
      disclose if they have financial interests in any of the
2003
2004
      ancillary businesses OPOs participate in, which is tissue
      banks, tissue processing. You know, they recover skin, eye,
2005
      tissue, bones. I think it's unfortunate they're called Organ
2006
2007
      Procurement Organizations when they recover all of these
      things. And they do not have to disclose if they have a
2008
2009
      financial interest in any of the ancillary businesses.
           *Mr. Armstrong. So the motivation is money.
2010
           Look, we do this a lot. We could talk about increased
2011
      efficiencies, transparency, you know, data management, and
2012
2013
      everybody is there. There is some times where we can do
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things and tweak things and make it better. And there is

- 2015 sometimes we need to tear things down to the studs and
- 2016 rebuild it.
- 2017 And Dr. Cannon, you have been just watching, and it is
- 2018 like -- you get 22 seconds. What do we do? Like, this is
- 2019 bad.
- 2020 \*Dr. Cannon. You do just what you said. You tear it
- 2021 down to the studs and rebuild it.
- 2022 \*Mr. Armstrong. Like, increased efficiency isn't
- 2023 solving this problem.
- 2024 \*Dr. Cannon. No.
- 2025 \*Mr. Armstrong. Better data collection amongst agencies
- 2026 isn't solving this problem.
- \*Dr. Cannon. We need all those things. We need the
- 2028 transparency.
- 2029 \*Mr. Armstrong. Well, for sure.
- 2030 \*Dr. Cannon. But the system needs to be rebuilt from
- the ground up. We've got a 40-year-old system that really
- 2032 hasn't changed.
- 2033 \*Mr. Armstrong. And obviously, motivates bad actors to
- 2034 do really, really bad things in some of the most helpless
- 2035 situations patients and families could find themselves in.
- 2036 I yield back.
- 2037 \*Mr. Griffith. The gentleman yields back. I now
- 2038 recognize Mrs. Cammack for five minutes -- her five minutes
- 2039 of questioning.

- \*Mrs. Cammack. Well, thank you, Mr. Chairman. Thank
  you for our witnesses for appearing before us today. So much
  that we could dig into. And I want to thank my colleague
  from North Dakota for basically teeing this up.
- 2044 So, according to HRSA, 17 people a day are dying waiting for an organ transplant. But of course, this number fails to 2045 represent those individuals who were never allowed on the 2046 2047 waiting list to begin with. So I know we have been in and out a little bit today, but I think this is something that 2048 2049 should be addressed, and that is, for those patients that have disabilities -- and I had a particular situation in my 2050 district with one of my constituents, Zion Sarmiento, who was 2051 2052 born with Down syndrome, and he was desperately in need of a heart transplant, but was denied by several hospitals citing 2053 2054 directly and indirectly that his intellectual disability devalued his life. He passed away at less than four months 2055 old since he was denied a heart transplant. 2056
- 2057 This legislation is about holding the transplant system and its participants accountable to the American people where 2058 2059 it serves, but we can't forget those that are also left behind in the process. So I would strongly urge my 2060 colleagues to support final passage of the House bill to end 2061 discrimination based solely on a disability, the Charlotte 2062 2063 Woodward Organ Transplant Discrimination Prevention Act, 2064 which passed out of this committee earlier this year by

- 2065 unanimous vote.
- 2066 And I am going to start with you, Dr. Cannon. In 2019
- the National Council on Disability released a report on organ
- 2068 transplants and individuals with disabilities which found
- 2069 that people with disabilities are frequently denied access --
- 2070 and that is a nice way of putting it -- denied access to
- 2071 organ transplants based on transplant centers' written and
- 2072 unwritten policies excluding people with disabilities as
- 2073 candidates, and in some cases just outright refusing to
- 2074 evaluate a patient's medical suitability for organ
- 2075 transplants because of their disability. Does your
- 2076 transplant center or hospital have a non-discrimination
- 2077 policy that explicitly covers individuals with disabilities?
- 2078 \*Dr. Cannon. We don't have this policy explicitly, but
- 2079 I can tell you we will bend over backwards to do everything
- 2080 we can for a patient with a disability.
- You know, the issues at play is we want to make sure the
- 2082 patient is going to be able to take care of themselves, that
- 2083 they have the support in place, and we want to make sure that
- 2084 we do that. We have extensive social work support to help
- 2085 patients provide support for themselves. So yeah, we are 100
- 2086 percent built around trying to help patients overcome the
- 2087 many barriers they face in --
- 2088 \*Mrs. Cammack. But, Doc, why don't you have that
- 2089 policy?

- \*Dr. Cannon. You know, we probably should have the
- 2091 policy written down. We don't have it written down because
- 2092 it's what we do day to day, and we believe in it. So I guess
- 2093 we haven't felt the need to write it because we do it. But
- 2094 you're right, that's an oversight. We should.
- 2095 \*Mrs. Cammack. I would encourage you to do it. Would
- 2096 you commit right now to actually putting that policy in
- 2097 place?
- 2098 \*Dr. Cannon. Absolutely.
- 2099 \*Mrs. Cammack. I think that the parents of Baby Zion
- 2100 would feel better knowing that there was some progress in
- 2101 Washington being made on this. So I thank you for your
- 2102 commitment to that.
- 2103 Dr. Karp, same question to you.
- \*Dr. Karp. Yes, I can tell you that I personally
- 2105 performed a combined heart-liver transplant in a patient that
- 2106 had Down syndrome, and I'm very supportive of this. I think
- our overall institutional policy is not to discriminate on
- 2108 the basis of disability.
- 2109 \*Mrs. Cammack. Is it a written policy?
- 2110 \*Dr. Karp. I'm sure it is a written policy. I can get
- it to you. I can't remember the last time I actually saw it,
- 2112 but I would be shocked if that wasn't a written policy of the
- 2113 of the university and the medical center.
- 2114 \*Mrs. Cammack. Okay, all right. Well, I would

- 2115 appreciate you following up on that.
- 2116 And I want to turn to a Florida-specific issue. Now,
- 2117 more than 5,000 Floridians are currently on the waiting list
- 2118 for an organ transplant, and 48 of them die every month. As
- 2119 we are hearing this, death is not because American organ
- 2120 donors aren't stepping up -- they certainly are -- but
- 2121 because of the failures of the taxpayer-funded contractors.
- 2122 Last month there were particularly alarming reports in Vox
- 2123 highlighting the over 3 years, 7,000 American -- that over
- the last 3 years, 7,000 Americans' pancreases, the organ that
- 2125 produces insulin, have been cut out from generous American
- 2126 organ donors, and the Federal Government does not know where
- 2127 they went. This seems to be a chronic repeating issue in the
- 2128 Federal Government.
- Now, this week I received a letter from a Florida woman
- 2130 who has been waiting four years for a pancreas transplant.
- 2131 You can imagine her horror when she reads reports like that,
- that the government has lost 7,000 pancreases. So we know
- 2133 that they are getting stuck in a freezer, but then we can't
- 2134 find them. This is absurd.
- Dr. Karp -- Mr. Segal, actually, you testified that many
- 2136 whistleblowers have come to you. Have you heard about this
- 2137 practice?
- 2138 \*Mr. Segal. Yes, ma'am. And actually, I've shared with
- 2139 this committee a picture that I received from a whistleblower

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at an OPO, which was boxes of pancreases just sitting in
2140
      freezers. And I can tell you whistleblowers at that OPO --
2141
      CMS tells OPOs that they need to recover pancreas for
2142
                 They haven't defined "research.'' The joke at
2143
2144
      that OPO is that they're conducting research on the efficacy
      of garbage disposal A versus garbage disposal B.
2145
           *Mrs. Cammack. Wow, that is disgusting.
2146
2147
           *Mr. Segal. I agree.
           *Mrs. Cammack. Dr. Karp, I have follow-up questions,
2148
2149
      but I will submit them in writing and would appreciate a
      response.
2150
           [The information follows:]
2151
2152
      ***********************************
2153
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- 2155 \*Mrs. Cammack. Thank you, Mr. Chairman. My time has
- 2156 expired, I yield.
- 2157 \*Mr. Griffith. I thank the gentlelady for yielding
- 2158 back. I now recognize the chairman of the Health
- 2159 Subcommittee, Mr. Guthrie, for his five minutes of
- 2160 questioning.
- 2161 \*Mr. Guthrie. Thank you very much. I appreciate the
- 2162 recognition. Thank you for you all being here. This is very
- 2163 serious, the situation.
- I can give you a couple of examples I personally
- 2165 experienced. My mom had end stage liver failure at
- 2166 Vanderbilt, and had great care, just had end stage liver
- 2167 failure, but she was called for a transplant. And it is
- 2168 interesting to -- when you don't know what that situation is.
- 2169 The surgeon actually saw us in Nashville -- I live in Bowling
- 2170 Green, so I am an hour away -- and was going to get on an
- 2171 airplane and fly to Chattanooga and harvest the liver and
- 2172 bring it back -- I hate to use the word "harvest,'' that is
- 2173 what people use -- and he got there and said the liver wasn't
- 2174 as good as he thought it was. So my mom was actually wheeled
- into surgery and came back. You know, she never got taken
- 2176 care of and, unfortunately, didn't get called again for a
- 2177 liver. So -- but that experience.
- The other one, I have a good friend of mine in
- 2179 Huntsville, Alabama, from Birmingham, who was in a car wreck,

- 2180 50 years old. You wouldn't know he had a -- he didn't have a
- 2181 scratch on his body, and -- but his family decided that they
- 2182 were going to give his organs, which they should have done, I
- 2183 am glad that they did. And he was probably kept alive for a
- 2184 couple of days until all the planes were flying into
- 2185 Huntsville to take care -- to help people survive. And so it
- 2186 is important what happens.
- But so Dr. Cannon and Dr. Karp, I know there has been
- 2188 some references here, and people call us, you know, after we
- 2189 know this hearing is going to happen, and just -- the two of
- 2190 you, since you are transplant surgeons, what -- who
- 2191 determines when somebody is clinically dead, where they can
- 2192 donate organs?
- 2193 And how is that -- how do you -- I mean, you hear some
- 2194 things -- hear stories that people were clinically dead and
- 2195 they weren't, but how do you -- who verifies that, and how do
- 2196 you verify that, and what's the criteria for that?
- 2197 Dr. Cannon and Dr. Karp?
- 2198 \*Dr. Cannon. Typically, each state will have a
- 2199 Determination of Death Act. They tend to be sort of based on
- 2200 a uniform determination of death. Most donors are declared
- 2201 brain dead. So there are specific criteria that came out of
- 2202 the Harvard Commission back in the 1980s. This will
- 2203 generally involve a clinical exam by two independent
- 2204 physicians.

- Generally, if I'm going to be involved in a donor -- and
- 2206 most other surgeons I know, as well -- we'd like to see a --
- 2207 what's called a confirmatory test, so not dependent upon a
- 2208 doctor or something, what's called an apnea test, or perhaps
- 2209 a study showing no blood flow to the brain.
- 2210 That policy is not uniform across states, whether a
- 2211 confirmatory test is required. But that's who initially
- 2212 makes the determination of death.
- 2213 \*Mr. Guthrie. Dr. Karp?
- \*Dr. Karp. Yes, and then that -- so that irreversible
- 2215 cessation, so lack of blood flow to the brain is one
- 2216 criteria. The other one is irreversible cessation of cardiac
- 2217 arrest and respiratory function. And so that first one, the
- 2218 first brain death criteria, is usually made by tests and
- 2219 studies. The second determination can be sometimes made
- 2220 actually in the operating room, when the patient has decided
- 2221 to do a donation, they go to the operating room with --
- 2222 support is withdrawn, and then a physician at the bedside
- 2223 makes a determination that cardiorespiratory failure has
- occurred, and then the patient is declared dead, and then the
- 2225 organ procurement occurs.
- 2226 \*Mr. Guthrie. Okay. So Dr. Cannon, you said two
- independent. Is -- that is Alabama's law, two independent --
- 2228 independent of what? Like, it is not the transplant surgeon
- 2229 that makes the decision?

- 2230 \*Dr. Cannon. No, sir. They're completely uninvolved.
- 2231 So they don't work for the OPO, they don't work for the
- 2232 transplant center. In fact, by law, they really should have
- 2233 nothing to do with the organ procurement. So it tends to be
- 2234 probably the doctor taking care of the patient and then
- brought in another as a consultant when declaring brain
- 2236 death. It's usually a single physician for the donation
- 2237 after cardiac death that Dr. Karp referred to.
- 2238 \*Mr. Guthrie. So what does the Organ Procurement
- 2239 Organization have to do with the declaration of death?
- \*Dr. Cannon. Really, nothing. They should not -- they
- take over the patient's management once they are declared
- 2242 brain dead, or they take over the patient once they are
- 2243 rapidly declared dead by cardiac means. But really, the OPO
- is not the one determining death.
- 2245 \*Mr. Guthrie. Dr. Karp, in Nashville?
- 2246 \*Dr. Karp. That is, in fact --
- 2247 \*Mr. Guthrie. I don't think your microphone is turned
- 2248 -- yes, there you go.
- \*Dr. Karp. So that is, in fact, true. In practice what
- 2250 happens is that, once the brain death is -- occurs, the care
- of the patient then is overtaken by the OPO. And so if there
- 2252 were to be something where a patient would mouth something or
- 2253 move a foot or something like that, which does happen, it's
- 2254 the OPO representatives who are with the patient at that time

- that really need to let people know, hey, something's going
- on here, and then we have to go back to the drawing board,
- 2257 basically, start all over again.
- 2258 \*Mr. Guthrie. Okay. So you are saying there could be
- 2259 an incidence where, after all the declaration, that somebody
- 2260 for some reason isn't technically dead or --
- 2261 \*Dr. Karp. Yes. So I want to make it clear that that's
- 2262 very, very rare. But there are times when we feel that a
- 2263 patient is dead, and something happens that makes us wonder
- about that. And if I'm doing the donor or if one of my
- 2265 colleagues is doing the donor, everything stops immediately.
- 2266 If anybody says, "Wait, I'm uncomfortable with this,''
- 2267 everything stops. And I have personally made sure that that
- 2268 happens. My colleagues do the same thing, and everybody in
- our group does exactly the same thing.
- 2270 \*Mr. Guthrie. Okay. Well, thanks. So I didn't realize
- 2271 that. So I appreciate your testimony. I have about 10
- 2272 seconds left, so I will yield back and thank you for your
- 2273 testimony.
- 2274 \*Mr. Griffith. I thank the gentleman and now recognize
- 2275 Dr. Bucshon for his five minutes of questioning.
- 2276 \*Mr. Bucshon. Well, thank you. Thanks for allowing me
- 2277 to participate in this hearing.
- I was a cardiothoracic surgeon prior to coming to
- 2279 Congress. I didn't do transplants, but I did my residency,

- of course. I am a proud sponsor of H.R. 2544, along with my
- 2281 colleague, Robin Kelly, the Securing the U.S. Organ
- 2282 Procurement and Transplantation Network Act. And I was
- thrilled when it was signed into law.
- 2284 Getting legislation through Congress isn't easy, but
- 2285 this is transformational. I really believe that. Well, it
- 2286 is an accomplishment we are celebrating. The job of Congress
- doesn't end when a bill becomes law. In fact, in many ways
- 2288 it starts. We then have to have the responsibility to ensure
- 2289 the law is implemented as intended.
- I want to express my appreciation for the people at HRSA
- for the work they are doing on implementing -- implementation
- 2292 of the law thus far. It is a difficult job. Modernizing a
- 2293 system that has been in place for four decades is tough, and
- 2294 I have had multiple conversations with HRSA administrator
- 2295 Carole Johnson, and her staff has been available to answer
- 2296 questions about their process.
- It is unfortunate they wouldn't make themselves
- 2298 available to provide updates on their work for us here today
- 2299 for procedural reasons, and as this is a hearing for Congress
- 2300 to learn about how HRSA is working to implement the law, it
- 2301 would have been ideal to have them here. And even though I
- 2302 won't be here next Congress -- I am leaving Congress -- it is
- 2303 my hope that the subcommittee will hold another oversight
- 2304 hearing and ensure that HRSA testifies.

- In the meantime, stakeholders have thoughts about how
- 2306 things are going, and they do play an important role. The
- 2307 OPTN was, after all, always intended to be a public-private
- 2308 partnership that promotes organ transplantation, as President
- 2309 Reagan highlighted when the National Organ Transplant Act, or
- 2310 NOTA, passed in 1984.
- So Dr. Karp, some of this has been asked, but I am going
- 2312 to dig deeper. There has been a lot of discussion among
- 2313 stakeholders about the need for the OPTN board to be
- "independent.'' What is the -- what does board independence
- 2315 mean to you?
- 2316 And what types of people specifically and what
- 2317 professional backgrounds should they have to be on this
- 2318 board, in your opinion?
- \*Dr. Karp. This is a very complex space, and the
- 2320 experts need to be highly involved driving the policy, and
- they need to make policy recommendations.
- But there has to be governmental oversight. We have
- 2323 seen what happens when there is ineffective government
- oversight. That's what's gotten us where we are today, which
- 2325 we all, I think, agree is a disaster.
- So there needs to be -- the policy-making needs to be --
- 2327 needs to come with direction from government, with direction
- 2328 from HHS, with direction from HRSA. It needs to be made
- 2329 within the community, and it needs to go back to HRSA and

- 2330 back to HHS to make sure that that, in fact, is policy
- 2331 consistent with the national need.
- \*Mr. Bucshon. I mean, is HRSA making any progress on
- 2333 that issue at this point?
- \*Dr. Karp. You know, they're -- I believe they're
- 2335 trying. I think it's a tall order.
- I think the first thing, as we've talked about, is
- 2337 replacing the people. Without replacing the people, this is
- 2338 going to fail. And so I would encourage HRSA to commit to
- 2339 replacing the board with people that are reform-minded, that
- 2340 understand the issues with the system.
- \*Mr. Bucshon. Right. Dr. Cannon, can you go into more
- 2342 detail about specific modifications you believe are necessary
- for NOTA to result in impartial, data-based, transparent
- 2344 policy?
- 2345 And I know we have talked about some of it, but if you
- 2346 have some things that you haven't been able to say in that
- vein, please give us your comments.
- \*Dr. Cannon. You need to allow HRSA to actually collect
- 2349 the data themselves, and not be dependent upon the OPTN to
- 2350 provide it for them in their oversight of them.
- 2351 And I really think the metrics by which centers in
- 2352 particular are measured need to be aligned with patient
- 2353 interests. Right now, for example, there's kidneys that are
- definitely going to be associated with better survival than

That's why

2356 they're discarded, because you'd be flagged by the MPSC for the outcomes, because we're not comparing transplant to the 2357 alternative, which is lack of a transplant. We're comparing 2358 2359 it to other centers with very highly, highly selected patients. There's more patients out there we can transplant. 2360 \*Mr. Bucshon. Yes. I mean, in my experience in 2361 2362 medicine in general, right, there is -- it is all -- there is always risk-benefit, right? And if you don't balance those 2363 2364 two, if you only consider risk and you don't look at the benefit side of this, even though the benefit may not be 100 2365 percent perfect -- nothing in medicine is 100 percent, as we 2366 all know. So I understand where you are coming from on that, 2367 and I think we need to do better. 2368 2369 I do want to close on a -- with a message of hope, I think we all share the common goal to use the 2370 2371 Organ Procurement Transplant Network to save lives, right? 2372 We all see the potential that organ donation provides to humanity as a whole, and we see opportunities to create a 2373 2374 system that allows every donated organ to save a life. We should have really minimized the waste of organs that are not 2375 transplanted, even ones that might not be perfect but may be 2376 better. I am confident that those who volunteer their time 2377 2378 and effort to advocate for transplant issues do so because

they see the potential and the opportunity exists.

dialysis. But transplant centers can't use them.

2355

- The United States is home to some of the greatest
- transplant surgeons and transplant hospitals in the world.
- 2382 Furthermore, we need -- we innovate like any other nation in
- 2383 the world. I strongly believe that. And so I encourage each
- of you to keep in mind as you go about your work and continue
- 2385 to be involved in advocacy. We must work together to harness
- this potential.
- You can tell this is an issue for me, very emotional.
- 2388 It is about patients, right? It is about people. And we
- 2389 need to do better.
- 2390 I yield.
- \*Mr. Griffith. The gentleman yields back. I now
- 2392 recognize the gentlelady from Michigan, Mrs. Dingell, for
- 2393 five minutes of questioning.
- \*Mrs. Dingell. Thank you, Mr. Chair, and thank you for
- 2395 allowing me to waive on. And I want to thank Dr. Bucshon for
- 2396 his leadership.
- And I promise you that we are going to stay on it and
- 2398 get your advice -- as he is leaving. We need his advice. He
- 2399 cares a lot about this.
- I am having a hard time understanding why Organ
- 2401 Procurement Organizations in our country are being maligned
- 2402 when they have, in fact, increased the number of organs made
- 2403 available for transplant for the last 13 consecutive years.
- 2404 In fact, according to the Organ Procurement and

- Transplantation Network data, the number of deceased donors
  has grown by 52 percent over the past 5 years, but the number
  of transplant recipients has only grown by 26 percent over
  that same period. And I am disappointed that an IPO is not
  being represented today. They are a critical link in our
  country's organ donation and transplantation system.
- And look, we want to keep this safe. We all do. We all

  -- and there are a lot of good, well-intentioned people. So

  we have got to understand the system. But I believe, like

  the doctor does, with hope, and that there are more good

  people with good intentions than there are evil.
- Gift of Life Michigan is the OPO that serves my district 2416 2417 in Michigan, and I met with them last month, as did all of my state legislators. And the state legislators and I meet with 2418 them regularly, as does my staff, asking questions, giving 2419 oversight, probably, in some ways trying to understand 2420 issues. Gift of Life recovered 1,372 organs in 2023 that 2421 were transplanted, which is an increase from the 1,050 organs 2422 that they transplanted in 2022. 2423
- At a national level, Congress and the Administration

  continue to take significant action to reform the OPTN and

  modernize its operations to best serve the needs of patients.

  From the passing of -- Dr. Bucshon just talked about -- of

  the bipartisan Securing the U.S. Organ Procurement and

  Transportation Network Act to Health Resources and Services

Administration, HRSA, implementing reforms in conjunction 2430 2431 with its Organ Procurement and Transplantation Network Modernization Initiative -- these are mouthfuls -- announced 2432 in March 2023, and they have been soliciting stakeholder 2433 2434 feedback throughout the process. The five areas of focus for the initiative are technology, data transparency that you 2435 2436 have all talked about, governance, operations, and quality improvement, and innovation. 2437 In March 2024 Congress passed and President Biden signed 2438 2439 into law a funding package that included an additional \$23 million for the HRSA OPTN Modernization Initiative. And it 2440 is important that adequate resources for the program to --2441 are there to ensure that HRSA can fully implement the reforms 2442 mandated by Congress, correcting the inefficiencies and 2443 mismanagement that you all have talked about for OPTN that 2444 have persisted for decades. We have got to keep working 2445 2446 together because we all have the same goal. 2447 Having said that, I am going to transition to a specific transplant issue that I have been hearing about as I talk 2448 2449 about this regularly -- to supplemental oxygen as these patients have reached out. I have heard from physicians at 2450 academic institutions who work on transplant teams that 2451 access to supplemental oxygen has become a barrier to 2452 2453 appropriate medical care for patients awaiting lung

transplantation. Some patients who are awaiting a lung

- 2455 transplant were unable to make physician visits due to flow
- rate and portability problems with their oxygen, essentially
- 2457 preventing them from being candidates for a lung transplant.
- Dr. Karp or Dr. Cannon, but any of you who want to
- 2459 answer this, are you aware of challenges that access to
- 2460 supplemental oxygen is causing Medicare beneficiaries
- 2461 awaiting lung transplants?
- \*Dr. Cannon. I mean, as a liver transplant surgeon, I
- 2463 unfortunately have no idea. I can't answer your question.
- 2464 I'm sorry.
- 2465 \*Dr. Karp. I'm also not aware of that.
- 2466 \*Mrs. Dingell. So nobody. Any of you? Okay. That is
- 2467 a problem, too, because I have heard it at three different
- 2468 places.
- So we have got to keep working on all of this. Thank
- 2470 you for all your time and work on these important issues.
- 2471 And Mr. Chairman, I will yield back the balance of my
- 2472 time.
- 2473 \*Mr. Griffith. The gentlelady yields back.
- If you don't object, I am going to just -- I am going to
- 2475 throw this out there. I will follow it up with a question
- 2476 for the record.
- But I mentioned in my opening that if we can track a
- 2478 pair of socks sent by Amazon, we ought to be able to track
- 2479 the organs. And while I was sitting here I thought about the

2480	mussels in one of my rivers back home. We have a diversity
2481	of mussels, and some of them are as small as about half the
2482	size of my pinkie, the spats, and they mark those with an
2483	electronic marker. I am just curious. What would be the
2484	problems with doing that with organs so they don't end up in
2485	a freezer not being used? Because once you mark them and you
2486	put them into that computer system, then we would have a
2487	national system of tracking where these organs are.
2488	I will get the answer later. I just want to throw that
2489	out there because I figured trying to put that into a
2490	question form, if you didn't know what I was asking, would be
2491	hard.
2492	[The information follows:]
2493	
2494	*********COMMITTEE INSERT******

2496	*Mr. Griffith. I appreciate it.
2497	Seeing there are no further members wishing to ask
2498	questions, I would like to thank our witnesses again for
2499	being here today. I appreciate your time.
2500	I ask unanimous consent to insert in the record the
2501	documents included on the staff hearing documents list.
2502	Without objection, that will be the order.
2503	[The information follows:]
2504	
2505	**************************************
2506	

2507	*Mr. Griffith. Pursuant to committee rules, I remind
2508	members they have 10 business days to submit additional
2509	questions that would be the questions for the record
2510	and I ask that the witnesses submit their responses within 10
2511	business days upon your receipt of those questions.
2512	Without objection, the subcommittee is adjourned.
2513	[Whereupon, at 12:35 p.m., the subcommittee was
2514	adjourned.]